

**VIRGINIA DEPARTMENT OF SOCIAL SERVICES
DIVISION OF LICENSING PROGRAMS
CONTACT INFORMATION**

LICENSING INFORMATION PHONE LINE:

For information on training or filing complaints call Licensing's statewide toll-free number: **1-800-KIDS-LIL/ (1-800-543-7545)**

For the Richmond area only, call (804) 692-2394, www.dss.virginia.gov

VDSS Regulated Settings: Child Day Centers, Family Day Homes, Assisted Living Facilities, Adult Day Care Centers, Children's Residential Programs, and Private Adoption and Foster Care Agencies.

PLEASE CONTACT THE LICENSING OFFICE SERVING YOUR AREA (AS LISTED BELOW) FOR INFORMATION AND ASSISTANCE WITH LICENSING RELATED INQUIRIES:

HOME OFFICE

Virginia Department of Social Services
Division of Licensing Programs
801 East Main Street, 9th Floor
Richmond, Virginia 23219-2901
Tel: (804) 726-7154, Fax: (804) 726-7132

CENTRAL LICENSING OFFICE

(CHILD WELFARE LICENSING ALSO AT THIS ADDRESS)

1604 Santa Rosa Road, Suite 130, Richmond, Virginia 23229-5008
Tel: (804) 662-9743, Fax: (804) 662-7023

Counties: Amelia, Brunswick, Caroline, Chesterfield, Cumberland, Dinwiddie, Essex, Goochland, Hanover, Henrico, King & Queen, King George, King William, Lancaster, Lunenburg, Mecklenburg, Northumberland, Nottaway, Powhatan, Richmond, Westmoreland.

Adult Only: Louisa & Fluvanna

Cities: Blackstone, Colonial Heights, Farmville, Lawrenceville, Petersburg, Richmond, Westpoint. **Adult Only: Albermarle & Charlottesville.**

EASTERN LICENSING OFFICE

Pembroke Office Park
291 Independence Boulevard
Pembroke IV Office Building, Suite 300
Virginia Beach, Virginia 23462-5496
Tel: (757) 491-3990, Fax: (757) 552-1832

Counties: Accomack, Northampton, Greenville, Isle of Wight, Southampton

Cities: Chesapeake, Emporia, Franklin, Norfolk, Portsmouth, Suffolk, Virginia Beach

PENINSULA LICENSING OFFICE

2600 Washington Avenue, Suite 202, Newport News, Virginia 23607
Tel: (757) 247-8020, Fax: (757) 247-8024

Counties: Charles City, Gloucester, James City, Mathews, Middlesex, New Kent, Prince George, Surry, Sussex, York

Cities: Hampton, Hopewell, Newport News, Poquoson, Williamsburg

NORTHERN LICENSING OFFICE

170 West Shirley Avenue, Suite 200
Warrenton, Virginia 20186
Tel: (540) 347-6345, Fax: (540) 347-6304
Counties: Fauquier, Prince William, Rappahannock, Spotsylvania, Stafford. **Adult Only: Culpepper**
Cities: Fredericksburg, Manassas, Manassas Park, Woodbridge, Dale City

FAIRFAX LICENSING OFFICE

3701 Pender Drive, Suite 125, Fairfax, Virginia 22030
Tel: (703) 934-1505, Fax: (703) 934-1558
Counties: Arlington, Loudon, Fairfax
Cities: Alexandria, Annandale, Centreville, Fairfax, Falls Church, Herndon

VALLEY LICENSING OFFICE

Augusta Professional Park
57 Beam Lane, Suite 102, Fishersville, Virginia 22939-2206
Tel: (540) 332-2330, Fax: (540) 332-7748
Counties: Augusta, Clarke, Frederick, Greene, Highland, Madison, Orange, Page, Rockingham, Shenandoah, Warren
Cities: Harrisonburg, Staunton, Waynesboro, Winchester
Children's Only: Albemarle, Charlottesville, Louisa, Fluvanna & Culpepper

PIEDMONT LICENSING OFFICE

1351 Hershberger Road, Suite 210, Roanoke, Virginia 24012
Tel: (540) 204-9631, Fax: (540) 561-7536
Counties: Alleghany, Amherst, Appomattox, Bath, Bedford, Botetourt, Buckingham, Campbell, Charlotte, Craig, Franklin, Halifax, Henry, Nelson, Patrick, Pittsylvania, Prince Edward, Roanoke, Rockbridge, South Boston. **Cities:** Bedford, Buena Vista, Clifton Forge, Covington, Danville, Lexington, Lynchburg, Martinsville, Roanoke, Salem.

WESTERN LICENSING OFFICE

190 Patton Street, Abingdon, Virginia 24210
Tel: (276) 676-5490, Fax: (276) 676-5621
Counties: Bland, Buchanan, Carroll, Dickenson, Floyd, Giles, Grayson, Lee, Montgomery, Pulaski, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe.
Cities: Blacksburg, Christiansburg, Bristol, Galax, Norton, Radford.