

Service Area Strategic Plan

Department of Social Services (765)

Service Area 21 of 33

Domestic Violence Prevention and Support Activities (765 468 03)

Description

The Office of Family Violence works to provide crisis and support services to victims of domestic violence and their children across the commonwealth. Federal and state funds support direct services to families, the operation of the Virginia Family Violence and Sexual Assault Hotline, data collection, training and technical assistance.

Background Information

Mission Alignment and Authority

- *Describe how this service supports the agency mission*

Addressing the needs of victims and children affected by domestic violence is closely aligned with the mission of the Department of Social Services and maximizes the safety and stability of families and individuals.

- *Describe the Statutory Authority of this Service*

Code of Virginia § § 63.2-1611 - 1615

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Businesses (served unknown; potential unlimited)	Businesses	1	0
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families	11,269	0
Community and Volunteer Organizations (potential unlimited)	Community Action Agencies	3	26
General Public (served unknown; potential unlimited)	Employees	600	800
General Public (served unknown; potential unlimited)	General Public (served unknown)	0	0
Community and Volunteer Organizations (potential unlimited)	Grant-funded domestic violence programs	47	47
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	120	120
Businesses (served unknown; potential unlimited)	Non-profits	40	100
Individuals, Children and Families (served unknown; potential unlimited)	Victims seeking shelter	4,998	5,000

Anticipated Changes To Agency Customer Base:

As the work of this office expands, the number of local departments responding directly to the needs of victims of domestic violence will grow. Potentially, new policies may require screenings for domestic violence, leading to simultaneous growth in the numbers of victims identified and referred to local domestic violence programs.

Planned public awareness efforts will reach out to businesses, faith-based organizations and the general population, also expanding the current customer base.

Partners

Partner	Description
Local Departments of Social Services	
Local domestic violence programs	
State agencies	
Virginia Institute for Social Services Training Activities (VISSTA)	
Virginia Sexual and Domestic Violence Action Alliance (statewide domestic violence coalition)	

Products and Services

- *Factors Impacting the Products and/or Services:*

Finite resources, such as the number of shelter beds available in the state, dictate the current capacity. Likewise, funding limitations restrict available services.

- *Anticipated Changes to the Products and/or Services*

Due to the new formation of the Office of Family Violence and the legislative changes in 2005, an increase in the level of technical assistance to local DSS agencies is expected.

A collaborative federal grant is being written to the Department of Health and Human Services to enhance services to children and youth who have been exposed to domestic violence. If the grant is successful, there will be a statewide emphasis placed on services to these children.

- *Listing of Products and/or Services*

- Support of organizations serving communities
- Services to promote family stability
- Services to protect vulnerable adults
- Services that promote sufficiency

Domestic Violence Prevention and Support Activities

- Services to protect children
- Shelter and safety for victims of domestic violence and children
- Service to promote safe and healthy relationships
- Training for day programs, local DSS, other professionals and the general public
- Data collection through the use of VAdata
- Technical Assistance to local domestic violence programs
- Technical Assistance to local DSS agencies

Finance

- *Financial Overview*

Funding for Domestic Violence Services comes from general funds and federal funds. The federal funds come from Victims of Crime Act (VOCA), TANF, Social Services Block Grant (SSBG), and Family Violence and Prevention Services grants.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$1,423,422	\$6,763,576	\$1,423,422	\$6,763,576
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$1,423,422	\$6,763,576	\$1,423,422	\$6,763,576

Service Area Objectives

- Support local domestic violence programs for the provision of crisis and support services to victims statewide

Alignment to Agency Goals

- Agency Goal: Maximize the economic independence, safety and stability of individuals and families.

Objective Measures

- Percentage of domestic violence survivors who receive services and are able to identify their safety plan

Governor's Key:

No

Measure Type:

Output

Measure Frequency:

Annual

Frequency Comment: % of survivors who receive services who can identify their safety plan

Measure Baseline: 70% of domestic violence survivors were able to identify their safety plan in SFY 2005.

Measure Target: 72% of domestic violence survivors will able to identify their safety plan by the end of SFY 2009.

Data Source and Calculation: VAdata (the DSS-funded data collection system used statewide by domestic violence programs, based on victim reports). Data is collected on an ongoing basis and is reported to DSS by each funded program. Aggregate data is collected at will by DSS.