

NEED HELP WITH HEATING OR COOLING SEE IF YOU MIGHT BE ELIGIBLE AT

<https://jupiter.dss.state.va.us/EligibilityScreening/>

Contact your local department of social services for help with your heating and cooling bills or equipment needs.

- **Local departments of social services accept applications from the second Tuesday in October through the second Friday in November for Fuel assistance.** This program helps with home heating costs; but can also be used for furnace re-starts, late charges, delivery charges, installation charges, and connection or re-connection fees. Benefits are determined and authorizations for deliveries or service are sent to vendors in December.
- **Crisis assistance** is intended to meet a household’s emergency heating need, when no other resource is available. **Local departments of social services accept applications from November 1 through March 15.** The Crisis assistance offered during this time period includes: one time only heat security deposit; portable space heater for temporary use, payment for emergency shelter, and/or heating equipment repair/purchase. **Local departments of social services accept applications from the first workday in January through March 15 for the following Crisis types of Assistance:** purchase of home heating fuel and payment of heat utility bill. **Assistance is based on the availability of funds.**
- **Cooling assistance** provides purchase or repair of cooling equipment and/or payment for electricity to operate cooling equipment. To be eligible, a household must contain at least one vulnerable individual who is age 60 or over, disabled, or under age 6. **Local departments of social services accept applications from June 15 through August 15. Assistance is based on the availability of funds.**

Eligibility criteria for assistance include:

- Must be resident of the locality in which application is made
- Must have a heating or cooling expense responsibility
- Monthly gross income may not exceed:

Household Size	Maximum Income	Household Size	Maximum Income
1	\$1,180	11	\$5,319
2	\$1,594	12	\$5,732
3	\$2,008	13	\$6,146
4	\$2,422	14	\$6,560
5	\$2,836	15	\$6,974
6	\$3,249	16	\$7,388
7	\$3,663	17	\$7,802
8	\$4,077	18	\$8,215
9	\$4,491	19	\$8,629
10	\$4,905	20	\$9,043

If you suspect Fraud or Abuse of any kind, report it to your Local Department of Social Services or call 1-800-552-3431