

# NEED HELP WITH HEATING OR COOLING? SEE IF YOU MIGHT BE ELIGIBLE OR APPLY ONLINE AT

<https://commonhelp.virginia.gov/access/>

Contact your local department of social services for help with your heating and cooling bills or equipment needs.

**Fuel assistance** helps with home heating costs; but can also be used for furnace re-starts, late charges, delivery charges, installation charges, and connection or re-connection fees. **Applications are accepted online and at local departments of social services from the second Tuesday in October through the second Friday in November.** Benefits are determined and authorizations for deliveries or service are sent to vendors in December.

**Crisis assistance** is intended to meet a household's emergency heating need, when no other resource is available.

- **Applications are accepted online and at local departments of social services from November 1 through March 15** for the following: one time only heat security deposit; portable space heater for temporary use, payment for emergency shelter, and/or heating equipment repair/purchase. **Assistance is based on the availability of funds.**
- **Applications are accepted online and at local departments of social services from the first workday in January through March 15** for the purchase of home heating fuel and the payment of heat utility bill. **Assistance is based on the availability of funds.**

**Cooling assistance** provides purchase or repair of cooling equipment and/or payment for electricity to operate cooling equipment. To be eligible, a household must contain at least one vulnerable individual who is age 60 or over, disabled, or under age 6. **Applications are accepted online and at local departments of social services from June 15 through August 15. Assistance is based on the availability of funds.**

Eligibility criteria for assistance include:

- Must be resident of the locality in which application is made
- Must have a heating or cooling expense responsibility
- Monthly gross income may not exceed:

Household Size	Maximum Income	Household Size	Maximum Income
1	\$1,287	11	\$5,782
2	\$1,736	12	\$6,233
3	\$2,184	13	\$6,684
4	\$2,633	14	\$7,134
5	\$3,081	15	\$7,585
6	\$3,530	16	\$8,036
7	\$3,980	17	\$8,486
8	\$4,430	18	\$8,937
9	\$4,881	19	\$9,388
10	\$5,332	20	\$9,838

If you suspect Fraud or Abuse of any kind, report it to your Local Department of Social Services or call 1-800-552-3431.