

Virginia EBT

Using your card at the Store

- Know your balance before you go shopping.
 - Check your last receipt,
 - Go to www.ebt.acs-inc.com, or
 - Call Customer Service.
- Look for the  logo where you shop. If you are not sure if the store accepts the Virginia EBT card, ask the clerk before you begin shopping.
- At checkout, tell the cashier that you are using the Virginia EBT card.
- Swipe your card through the machine or hand your Virginia EBT card to the clerk.
- Check to make sure the total amount entered is correct.
- If you need to spend more than the balance left in your account - you can pay the rest in cash. Let the cashier know if you want to use cash.
- Enter your 4-digit PIN on the PIN pad.
- The machine prints a receipt showing your beginning balance, the amount you spent and the remaining balance in your account.
- Always keep your receipt so that you know your balance the next time you go shopping.

Virginia EBT Customer Service

 **1-866-281-2448**