



Code of Virginia § 63.2-1606 (A)  
Mandated Reporters of Adult Abuse,  
Neglect and Exploitation Include:

# Pharmacists & Pharmacy Technicians

## Signs of Adult Abuse, Neglect, or Exploitation

### Physical Signs

- Dehydration or malnutrition
- Broken bones or sprains
- Pain from touching
- Scratches, burns, bruises
- Soiled clothing or bed
- Unsafe or unsanitary housing

### Signs of Caregiver Abuse

- Forced isolation
- Lack of affection or care for the adult
- Communicates to others that adult is a burden
- Conflicting stories or accounts of details
- Prevents adult from speaking with others
- Prevents visitation from family and friends
- Inappropriate sexual relationship or language
- History of mental illness, criminal behavior, or family violence

### Psychological/Behavioral Signs

- Depression
- Lack of communication and talking
- Isolation or withdrawal
- Anxiety
- Anger
- Frequent change of healthcare professionals

### Signs of Financial Exploitation

- Missing personal belongings
- Suspicious signatures
- Adult has no knowledge of monthly income
- Frequent checks made out to "cash"
- Numerous unpaid bills
- Discrepancies in tax returns
- Large bank withdrawal
- Unusual bank activity
- A changed will or POA

*To report suspected adult abuse, neglect, or exploitation, call your  
local department of social services or the 24-hour toll-free APS  
Hotline at*

**1-888-832-3858**