

# Promoting Safe and Stable Families (PSSF)

Program Year 2014

Inventory of Community Services, Gaps and Needs Results

***Managing By Data To Improve Critical Outcomes***



July 2015

By the

Virginia Department of Social Services

Division of Family Services

Prevention, Family Engagement, and Resource Family Unit

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## Promoting Safe and Stable Families (PSSF) Program Year 2014 Inventory of Community Services, Gaps and Needs Results

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### PURPOSE

The Promoting Safe and Stable Families (PSSF) Program is designed to assist children and families resolve crises, connect with necessary and appropriate services, and remain safely together in their own homes, whenever possible. This program is federally-funded with a state and local cash match. In addition, this program, which is state supervised and locally-administered,<sup>1</sup> has helped more than 15,000 children and families in Virginia each year. The primary goals of the PSSF programming are to:

- Protect children;
- Prevent the unnecessary separation of children from their families;
- Improve the quality of care and services to children and their families;
- Ensure permanency for children by reuniting them with their parents, by adoption or by another permanent living arrangement; and
- Assess and make needed changes to state and local service delivery systems.

PSSF services are categorized into four types:

- 1) Family Support: which are primarily community-based preventive activities designed to promote the safety and well-being of children and families; promote parental competencies and behaviors that will increase the ability of families to successfully nurture their children; enable families to use other resources and opportunities available in the community; create supportive networks to enhance child-rearing abilities of parents and help compensate for the increased social isolation and vulnerability of families; and strengthen parental relationships and promote healthy marriages. Public Law 112-34 amended the definition to include mentoring programs.

#### *Eligibility for Services under Family Support*

*There are no eligibility requirements to receive Family Support services other than a plan/renewal application approved by the Virginia Department of Social Services.*

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<sup>1</sup> PSSF is authorized under Title IV-B, Subpart II of the Social Security Act (as amended) and is codified at SEC. 430 through 435 (42 U.S.C. 629a through 629e).

- 2) Family Preservation Services: which are designed to help families (including birth, foster, adoptive, and extended families) alleviate crises; maintain the safety of children in their own homes; support families who are preparing to reunify or adopt, and assist families to obtain support to address their multiple needs in a culturally sensitive manner. The definition also allows grantees to support infant safe haven programs.

*Eligibility for Services under Family Preservation*

*Families who may receive Family Preservation services are those with children ages birth through 17 years who are at imminent risk of out of home placement into the social services, mental health, developmental disabilities, substance abuse, or juvenile justice systems. The populations of children for whom these services shall be made available include those alleged or found to be abused, neglected, or dependent; emotionally or behaviorally disturbed; undisciplined or delinquent; and/or have medical needs, that with assistance, could be managed in the home.*

- 3) Time-Limited Family Reunification Services: which are provided to a child who is removed from home and placed in a foster care setting and to the parents or primary caregiver. These services are available only for 15 months from the date the child enters foster care. Time-limited reunification services facilitate the safe and timely reunification of the child with the family. Grantees may use funds for counseling; substance abuse treatment services; mental health services; temporary child care; and therapeutic services for families, including crisis nurseries; and transportation to services. In addition, P.L. 112-34 authorized grantees to use funds for peer-to-peer mentoring and support groups for parents and primary caregivers, and for services and activities to facilitate access to and visitation of children in foster care by parents and siblings.

*Eligibility for Services under Family Reunification*

*Families who may receive TLFRS are those who have one or more children (ages birth through 17 years) that have been removed from the child's home and placed in a foster family home or a child care institution. Services are provided to the family in order to facilitate the reunification of the child safely and appropriately within a timely fashion, but only during the 15 month period that begins on the date that the child is considered to have entered foster care.*

- 4) Adoption Promotion and Support Services: which are designed to encourage more adoptions of children out of the foster care system when adoptions are in the best interests of the children. They include pre- and post-adoption services designed to expedite the adoption process and support adoptive families.

*Eligibility for Adoption Promotion and Support Services*

*Families who adopt or express interest in adopting children out of the foster care system are eligible for Adoption Promotion and Support Services. In addition, families who adopt and the adoption are at risk of disruption.*

In Virginia, the services are paid for and/or provided by localities, community partners, and others. Services provided are in accordance with the Virginia Children’s Services Practice Model. In addition, services are child-centered, family-focused, and community-based. Organizations within the localities that receive PSSF funding determine how best to utilize those funds on behalf of the children and families in their respective communities. On behalf of the locality, the local department of social services (LDSS) applies for PSSF funding in conjunction with the respective Community Policy Management Team (CPMT). The LDSS acts as the fiscal agent for funds that are approved for the locality.

To receive federal funds for children and family services, States must submit to the U.S. Department of Health and Human Services, Administration for Children and Families (ACF) a five-year plan that includes a description of service activities, budget justification, and program outcomes. States are required to spend most of the PSSF funding for services that address: Family Support, Family Preservation, Time-Limited Family Reunification, and Adoption Promotion and Support.

VDSS provides administrative support to help LDSS, CPMTs, their community partners, and local stakeholders in conducting a comprehensive needs assessment of the availability of community-based prevention services within their jurisdictions (the last assessment was completed in 2009). Guidance documents and the data collection form (“Inventory of Community Services, Gaps and Needs”) were made available on the VDSS web site. Several statewide conference calls were conducted by VDSS staff to explain the documents and offer technical assistance. This administrative support enables each participating locality to systematically collect information about its needs, resources, and multiple systems serving children and families. This information will be used by local communities in the preparation of a new five-year plan for 2015 through 2019 (which begins July 1, 2015). Receipt of the PSSF funding is based upon approval by the Virginia Department of Social Services (VDSS) of individual community plans that are developed from these comprehensive community-based needs assessments.

The purpose of this report is to summarize the top service needs and gaps at the state and regional level. This document will also benefit VDSS and stakeholders as it pertains to the needs and gaps of services for children and families.

## METHOD

The 2015-2019 PSSF community needs assessment and funding application was sent to all 120 LDSS local directors, local CPMT chairs, and local Comprehensive Service Act (CSA) Coordinators representing 134 (133?) incorporated cities and counties. With input from community partners and stakeholders (e.g., parents),<sup>2</sup> each applicant was asked to complete and submit the community needs assessment (Inventory of Community Services, Gaps and Needs; referred to as the “Inventory”) – Form 3 of the application – along with the rest of the application by March 7, 2014.

The Inventory included an assessment scale to assist localities in rating the need and availability in their jurisdiction of an array of 48 types of family and child welfare prevention services pre-identified by VDSS<sup>3</sup> (see Table 1; Appendix A provides definitions of each service). The applicant was asked to indicate which of the following categories best described a specific type of service:

- Need (N): The service is not provided.
- Gap (G): The service is provided but is not available to meet the needs of all persons who need the service.
- Met (M): The service is currently being provided.

If there was no need for a particular service or the applying agency could not achieve consensus on how to categorize the service in any of the above-mentioned categories, the item was left blank.

If a service was “met”, the applicant was asked to list the name(s) of up to three service provider(s) serving the jurisdiction. It was not necessary to prioritize the providers on the form.

Each applicant was asked to respond to the following open-ended questions:

1. Describe the steps your local community is taking to expand and strengthen the range of *existing* services.

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<sup>2</sup> The LDSS is required to convene partners and stakeholders at a community stakeholders meeting when completing the assessment form. Responses can be formulated by polling participants about the current service delivery process.

<sup>3</sup> The current PSSF service array has been expanded to include CBCAP (Community-Based Child Abuse Prevention) services. The additional CBCAP services are listed in *italics*.

2. Describe the strengths of your community, including efforts which demonstrate collaboration and cooperation to meet community needs. Examples include neighborhood improvement programs, community coalitions, systems of care, etc.
3. Describe areas needing improvement in your community.
4. Describe the additional *child abuse and neglect prevention services* that are needed in your community.
5. Describe the strengths of your community, including efforts which demonstrate collaboration and cooperation to meet community needs as related to *child abuse and neglect prevention services*.

The analysis of the text responses to the five questions above is beyond the scope of this report and will not be discussed here.

Each applicant was asked to identify its home local social services agency, the local department's FIPS code, the VDSS region (e.g., Central, Eastern) in which the local department resides, and the category that best describes the community served in terms of population density (e.g., incorporated city or town, rural, urban). A copy of the Inventory of Community Services, Gaps and Services is in Appendix B.

Family Services Prevention staff entered the Inventory responses into SurveyMonkey™ (a web-based survey application). The categorical responses were analyzed for this report. Descriptive analyses (counts, percentages, rankings) were performed for the overall sample as well as within each region. Additional analyses were performed on responses by community type. For each service area, the percentage of applicants who categorized it as a need, gap, or met service was calculated and ranked from highest to lowest. The top five most frequently mentioned services were identified in each category.

**Table 1 -- Promoting Safe and Stable Families (PSSF) Service Array**

<b>Service Code</b>	<b>Service Array</b>	<b>Service Code</b>	<b>Service Array</b>
010	Adoption Promotion/Support Services	170	Leadership & Social Skills Training
<i>011</i>	<i>Adoption Services for Birth/Adoptive Parents</i>	<i>171</i>	<i>Parent Leadership</i>
020	Assessment	180	Mentoring
030	Case Management	<i>181</i>	<i>Peer Counseling</i>
040	Community Education & Information	190	Nutrition-Related Services
050	Counseling & Treatment: Individual	200	Other
051	Counseling: Therapy Groups	210	Parent-Family Resource Center
060	Day Care Assistance	211	Parenting Education
061	Developmental/Child Enrichment Day Care	212	Programs for Fathers (Fatherhood)
070	Domestic Violence Prevention	213	Parenting Skills Training
080	Early Intervention (Developmental Assessments and/or Interventions)	220	Respite Care
090	Educational/School-Related Services	230	Self-Help Groups (Anger Control, Substance Abuse, Domestic Violence)
110	Financial Management Services	<i>231</i>	<i>Mutual Support/Self-Help Group</i>
<i>111</i>	<i>Self-Sufficiency/Life Management Skills Training</i>	235	Substance Abuse Services
<i>112</i>	<i>Job Readiness Services</i>	240	Socialization and Recreation
<i>113</i>	<i>Educational Services</i>	250	Teen Pregnancy Prevention
<i>114</i>	<i>English as a Second Language (ESL) Services</i>	260	Transportation
120	Health-Related Services (excludes dental and client-specific procedures)	<i>270</i>	<i>Outreach Services</i>
130	Housing or Other Material Assistance	<i>280</i>	<i>Unaccompanied Homeless Youth</i>
140	Information and Referral	<i>NC</i>	<i>Families with Children with Disabilities</i>
<i>141</i>	<i>Follow-Up Services</i>	<i>NC</i>	<i>Families with Parents with Disabilities</i>
150	Intensive In-Home Services	<i>NC</i>	<i>Non-English Speaking Parents</i>
151	Voluntary Home Visiting	<i>NC</i>	<i>Homeless Families with Children</i>
160	Juvenile Delinquency/Violence Prevention Services	<i>NC</i>	<i>Teenage Parents</i>

Note: Additional Community-Based Child Abuse Prevention, or CBCAP, services are *italicized*. NC = No service code.

## RESULTS

### Statewide Sample

One hundred and eleven (N=111) community assessments -- representing 122 localities (counties and incorporated cities) -- were completed by May 2014.<sup>4</sup> Figure 1 shows the localities for which an assessment was completed.

**Figure 1 – PSSF Community Assessments Completed by Locality (county or city), 2014**

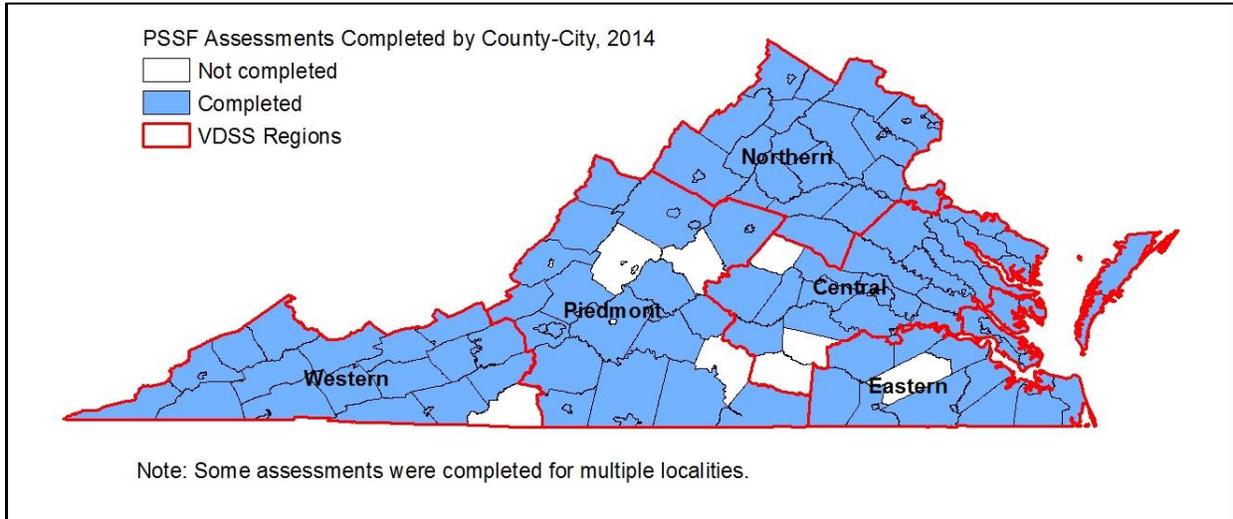
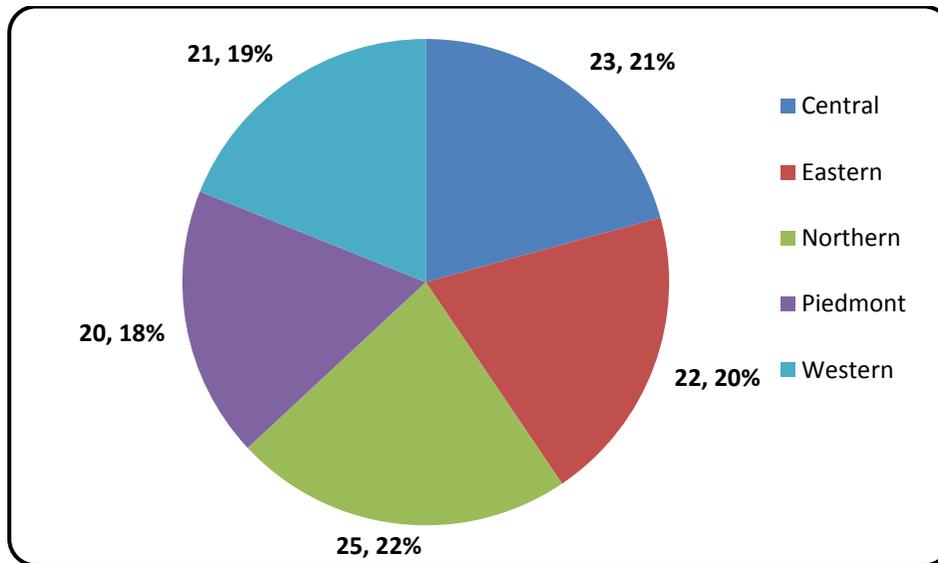


Figure 2 shows the distribution (counts and percentages) of assessments by VDSS region.

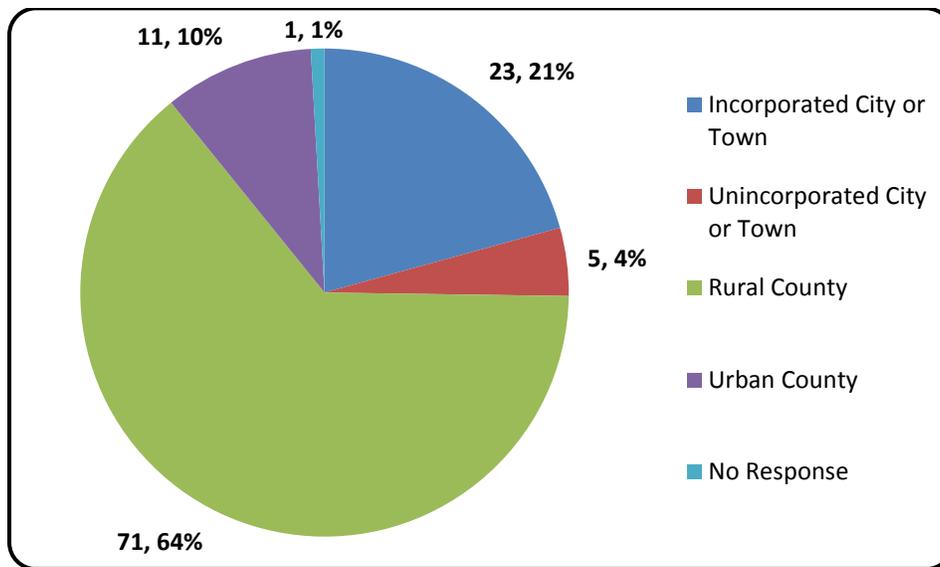
**Figure 2 – PSSF Community Assessments Completed by VDSS Region**



<sup>4</sup> Ten assessments were each completed for multiple localities (e.g., Albemarle County and Charlottesville). Two assessments (for Nottoway and Patrick counties) came in after the deadline and were not included in the analysis.

The majority (n=71; 64%) of local departments reported that their communities were primarily rural counties. Figure 3 shows the number of completed assessments by type of community.

**Figure 3 – PSSF Community Needs Assessments Completed by Type of Community**



### **Services Need**

Table 2 shows the five top ranked services that are either being met, insufficiently provided (“gap”), or non-existent (“need”), based on all responses.

No specific service area was reported as a community need by the majority (50% or greater) of applicants statewide. This may imply differential needs based on other factors, such as geography and community population size. As seen in Table 2, the most frequently mentioned service *need* – that is, where services are not provided -- is **fatherhood programs** (45%). The remaining top service needs deal with a variety of issues (e.g., transportation, respite care). However, there is a tendency to report a need for parent resources, such as parenting classes, resource centers, and peer counseling. One of the current state administration’s priority issues is chronic homelessness, especially among youth who “age out” of foster care. Young adults who were in foster care have higher rates of homelessness compared to other young adults. Not surprisingly, youth homelessness is listed among the top areas in need of services.

### **Services Gap**

At least half (≥ 50%) of local departments statewide reported that there were *gaps* in providing 17 types of services in their communities. The most frequently mentioned service *gap* – that is, where not enough services exist for the area’s need -- is **housing or other material assistance** (68.5%). The remaining top four service areas deal with a variety of issues ranging from substance abuse to self-sufficiency and life skills management. See Table 2.

**Services Met**

At least half (≥ 50%) of local departments across the state reported nine types of services areas that were being *met* in their communities. As shown in Table 2, the top *met* service is **adoption promotion and support services** (75.7%). The other four top met services relate to adoption (e.g., adoption services for birth and adoptive parents) and education (e.g., educational services, educational/school-related services). Appendix C shows the percentage of local agency applicants statewide who identified each of the 48 services as a need, gap, or service met.

**Table 2 – Five Top Ranked Services in Virginia**

<b>Met</b>		<b>Gap</b>		<b>Need</b>	
<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>
Adoption Promotion/Support Services	75.7%	Housing or Other Material Assistance	68.5%	Programs for Fathers (Fatherhood)	45.0%
Early Intervention (Developmental Assessments and/or Interventions)	68.5%	Substance Abuse Services	61.3%	Parent-Family Resource Center	44.1%
Adoption Services for Birth/Adoptive Parents	67.6%	Parenting Education	60.4%	Peer Counseling	41.4%
Educational/School-Related Services	59.5% (tie)	Homeless Families with Children	58.6% (tie)	Transportation	40.5%
Information and Referral	59.5% (tie)	Self-Sufficiency/Life Management Skills Training	58.6% (tie)	Respite Care	35.1% (tie)
Educational Services	59.5% (tie)			Unaccompanied Homeless Youth	35.1% (tie)

**VDSS Regions**

Virginia’s state social services system is divided into five regions (refer to Figure 1). The **Eastern Region** is comprised of large urban and suburban cities and towns clustered in the eastern corridor along the Atlantic coastline. The Eastern region also has a large military population. The **Central Region** surrounds the state’s capitol city (Richmond City) and is comprised of large urbanized counties consisting of major private businesses and many state government offices. The **Northern Region**, which is located near the federal Capitol (in Washington, D.C.), is comprised of large cities and urbanized counties, is culturally diverse, has the fastest growing population in the state (especially among Hispanics), and has a strong corporate and federal government presence. The **Piedmont Region** is located in the mountainous and foothill areas of the state and is home to some of the state’s largest universities (e.g., University of Virginia). The **Western Region** is in the heart of rural Appalachia in the southwest corner of the state --

creating some geographic and cultural isolation from the rest of the state -- and is known to have considerable substance abuse issues among the families known to child welfare.<sup>5</sup>

Table 3 provides a comparison of the state and regional areas by population, poverty and unemployment rates, and percentage of children living in single-parent homes.

**Table 3 – Demographic Characteristics by VDSS Region**

	Total Population, 2013	Poverty Rate (%), 2013	Population Below Poverty, 2013	Unemployment Rate (%), 2013	Children Living in Single-Parent Households (%), 2009-2013
<b>Virginia</b>	8,260,405	11.7%	941,059	5.5%	29%
<b>Regions:</b>					
Central	1,351,887	13.5%	176,294	6.0%	35%
Eastern	1,861,541	13.7%	243,363	6.1%	37%
Northern	3,286,562	7.4%	240,148	4.6%	22%
Piedmont	1,165,757	15.3%	171,615	6.3%	34%
Western	594,658	19.4%	109,640	7.4%	31%

Sources: U.S. Census Bureau, American Community Survey (population, family structure) and Small Area Income Poverty Estimates (poverty rates); Virginia Employment Commission (unemployment rate).

The following sections describe trends within each VDSS region regarding needs and gaps in services, based on their self-report. The top five ranked needed services, service gaps and services that are met are discussed. Tables in Appendix C show the percentage of applicants within each region who identified each of the 48 services as a need, gap, or met service.

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<sup>5</sup> Results of these surveys are provided by region; however, even with differences in geography, poverty, and unemployment, survey responses may not differ significantly by region. The assessments are based on subjective responses, reflecting the opinions of the local social services agencies, community partners and stakeholders. Other VDSS surveys of local departments (e.g., VDSS State Operations Survey, August 2008) found few regional differences.

**Central Region**

Twenty-three (23) local departments in the Central Region submitted assessments. Seventeen (17) were rural counties, three were urban counties, and three were incorporated cities or towns with 25,000 or more inhabitants.

As shown in Table 4, the top service *need* in the Central Region was **parent-family resource centers** (65%). Other frequently mentioned needs included: fatherhood programs, respite care, outreach services, and mutual support/self-help groups.

As for service *gaps*, the most frequently mentioned service was **parenting education** (87%). Job readiness services, parenting skills training, substance abuse, domestic violence prevention, housing and other material assistance, and services for non-English speaking parents were also mentioned by least 60% of applying local agencies in the region.

The top *met* service, as reported by 87% of applicants in the Central region, was **adoption promotion/support services**. Other service needs being met were: adoption services for birth and adoptive parents, early intervention, health-related services, information and referral, and nutrition services.

**Table 4 – Five Top Ranked Services: Central Region**

Met		Gap		Need	
Service	Percent	Service	Percent	Service	Percent
Adoption Promotion/Support Services	87.0%	Parenting Education	87.0%	Parent-Family Resource Center	65.2%
Adoption Services for Birth/Adoptive Parents	82.6%	Job Readiness Services	69.6% (tie)	Programs for Fathers (Fatherhood)	52.2% (tie)
Early Intervention	60.9%	Parenting Skills Training	69.6% (tie)	Respite Care	52.2% (tie)
Health-Related Services	56.5% (tie)	Substance Abuse Services	69.6% (tie)	Outreach Services	47.8%
Information and Referral	56.5% (tie)	Domestic Violence Prevention	65.2% (tie)	Mutual Support/Self-Help Group	43.5%
Nutrition-Related Services	56.5% (tie)	Housing or Other Material Assistance	65.2% (tie)		
		Non-English Speaking Parents	65.2% (tie)		
		Teenage Parents	65.2% (tie)		

**Eastern Region**

Twenty-two (22) local departments in the Eastern Region submitted assessments. Ten (10) were rural counties, 10 were incorporated cities/towns with 25,000 or more inhabitants, and two were urban counties.

As shown in Table 5, the top service *needed* in the Central Region was **transportation** (46%). Other needed services included: parent-family resource centers, services for unaccompanied homeless youth, housing or other material assistance, and respite care. Generally, all of these services were mentioned by less than 50% of applicants.

As for *gaps* in services, the most often mentioned service was for **homeless families with children** (64%). Services related to self-sufficiency/life management skills training, mentoring, substance abuse, outreach, families with children with disabilities, and teen parents were also frequently mentioned by least 55% of applying agencies in the region.

The top service *met*, as reported by 86% of applicants in the Eastern region, was **early invention**. Other service needs being met: adoption promotion/support, adoption services for birth and adoptive parents, education and/or school-related services, and intensive in-home services.

**Table 5 – Five Top Ranked Services: Eastern Region**

<b>Met</b>		<b>Gap</b>		<b>Need</b>	
<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>
Early Intervention	86.4%	Homeless Families with Children	63.6%	Transportation	45.5%
Adoption Promotion/Support Services	72.7%	Self-Sufficiency/Life Management Skills Training	59.1% (tie)	Parent-Family Resource Center	40.9%
Adoption Services for Birth/Adoptive Parents	63.6%	Mentoring	59.1% (tie)	Unaccompanied Homeless Youth	31.8%
Educational/School-Related Services	59.1% (tie)	Substance Abuse Services	59.1% (tie)	Housing or Other Material Assistance	27.3% (tie)
Educational Services	59.1% (tie)	Outreach Services	59.1% (tie)	Respite Care	27.3% (tie)
Intensive In-Home Services	59.1% (tie)	Families with Children with Disabilities	59.1% (tie)		
		Teenage Parents	59.1% (tie)		

**Northern Region**

Twenty-five (25) local departments in the Northern Region submitted assessments. Fourteen (14) were rural counties, five were urban counties, four were incorporated cities/towns with 25,000 or more inhabitants, and one was an unincorporated city or town with less than 25,000 inhabitants. (One local department did not respond.)

As shown in Table 6, the top service *need* in the Northern Region was **fatherhood programs** (52%). Other needed services pertained to non-English speaking parents, transportation, mutual support/self-help groups, and respite care. Other than the fatherhood programs, all other services were mentioned by fewer than 50% of applicants.

As for *gaps* in services, the most often mentioned service was for **housing or other material assistance** (76%). Services related to day care assistance, families with disabled parents, parenting education, substance abuse, and teen pregnancy prevention were also frequently mentioned by least 60% of respondents in the region.

As shown in Table 6, the top services *met*, as reported by 72% of applicants in the Northern region, were **early intervention, educational/school-related services, and health-related services**. Other top service needs being met include: adoption promotion/support, educational services, and information and referral.

**Table 6 – Five Top Ranked Services: Northern Region**

<b>Met</b>		<b>Gap</b>		<b>Need</b>	
<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>
Early Intervention	72% (tie)	Housing or Other Material Assistance	76%	Programs for Fathers (Fatherhood)	52%
Educational/School-Related Services	72% (tie)	Day Care Assistance	68%	Non-English Speaking Parents	44% (tie)
Health-Related Services	72% (tie)	Families with Parents with Disabilities	64% (tie)	Transportation	44% (tie)
Adoption Promotion/Support Services	68% (tie)	Parenting Education	64% (tie)	Mutual Support/Self-Help Group	40% (tie)
Educational Services	68% (tie)	Substance Abuse Services	64% (tie)	Respite Care	40% (tie)
Information and Referral	68% (tie)	Teen Pregnancy Prevention	64% (tie)		

**Piedmont Region**

Twenty (20) local departments in the Piedmont Region submitted assessments. Thirteen (13) were rural counties, five were incorporated cities/towns with 25,000 or more inhabitants, one was an unincorporated city or town with less than 25,000 inhabitants, and one was an urban county.

As shown in Table 7, the top service *needs* in the Piedmont Region were **peer counseling and parent-family resource centers** (tied for top ranking at 55%). Other needed services pertained to transportation, fatherhood programs and respite care. Other than peer counseling and parent-family resource centers, all other services were mentioned by a minority (< 50%) of respondents.

As for *gaps* in services, the most often mentioned service was for **housing or other material assistance** (75%). Services related to parent leadership, respite care, day care assistance, outreach services, and homeless families with children were also frequently mentioned by least 60% of applicants in the region.

The top services *met*, as reported by 75% of applicants in the Piedmont region, was **adoption promotion and support services**. Other service needs being met were: adoption services for birth and adoptive parents, domestic violence prevention, information and referral, early intervention, and intensive in-home services.

**Table 7 – Five Top Ranked Services: Piedmont Region**

Met		Gap		Need	
Service	Percent	Service	Percent	Service	Percent
Adoption Promotion/Support Services	75%	Housing or Other Material Assistance	75%	Peer Counseling	55% (tie)
Adoption Services for Birth/Adoptive Parents	70% (tie)	Parent Leadership	65% (tie)	Parent-Family Resource Center	55% (tie)
Domestic Violence Prevention	70% (tie)	Respite Care	65% (tie)	Transportation	45%
Information and Referral	70% (tie)	Day Care Assistance	60% (tie)	Programs for Fathers (Fatherhood)	40%
Early Intervention	65% (tie)	Outreach Services	60% (tie)	Respite Care	35%
Intensive In-Home Services	65% (tie)	Homeless Families with Children	60% (tie)		

**Western Region**

Twenty-one (21) local departments in the Western Region submitted assessments. Seventeen (17) were rural counties, one was an incorporated city or town with 25,000 or more inhabitants, and three were unincorporated cities or towns with less than 25,000 inhabitants.

As shown in Table 8, the top service *needs* in the Piedmont Region were **peer counseling and fatherhood programs** (tied at 57%). Other needed services pertained to homeless youth, ESL services (particularly for parents), voluntary home visiting, parent-family resource centers, and mutual support/self-help groups. With the exception of the top two services – peer counseling and fatherhood programs – all other services were mentioned by less than 50% of applicants.

As for *gaps* in services, the most often mentioned services were for **housing or other material assistance and respite care** (tied at 71%). Services related to self-sufficiency/life management skills training, parenting skills and education, mental health counseling (individual and group), mentoring, and socialization/recreation were also frequently mentioned.

The top service *met*, as reported by 76% of applicants in the Western region, was **adoption promotion and support services**. Other service needs being met were: adoption services for birth and adoptive parents, educational and/or school-related services, and early intervention.

**Table 8 – Five Top Ranked Services: Western Region**

<b>Met</b>		<b>Gap</b>		<b>Need</b>	
<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>	<b>Service</b>	<b>Percent</b>
Adoption Promotion/Support Services	76.2%	Housing or Other Material Assistance	71.4% (tie)	Peer Counseling	57.1% (tie)
Adoption Services for Birth/Adoptive Parents	61.9% (tie)	Respite Care	71.4% (tie)	Programs for Fathers (Fatherhood)	57.1% (tie)
Educational/School-Related Services	61.9% (tie)	Self-Sufficiency/Life Management Skills Training	66.7% (tie)	Unaccompanied Homeless Youth	47.6%
Early Intervention	57.1% (tie)	Parenting Skills Training	66.7% (tie)	English as a Second Language (ESL) Services	42.9% (tie)
Educational Services	57.1% (tie)	Counseling & Treatment: Individual	61.9% (tie)	Voluntary Home Visiting	42.9% (tie)
		Counseling: Therapy Groups	61.9% (tie)	Parent-Family Resource Center	42.9% (tie)
		Mentoring	61.9% (tie)	Mutual Support/Self-Help Group	42.9% (tie)
		Parenting Education	61.9% (tie)	Non-English Speaking Parents	42.9% (tie)
		Socialization and Recreation	61.9% (tie)		

In summary, there are similarities between the VDSS regions in terms of top unmet service needs and gaps. Four of five regions identified fatherhood programs, parent-family resource centers, and respite care among their top five service needs. Transportation and mutual support/self-help groups were mentioned by three of five regions.

In regard to gaps, housing or other material assistance was mentioned by four of five regions (three listed it as the top service gap). Three regions identified parenting education and substance abuse services among their top five service gaps.

Combined, **housing or material assistance** and **respite care** were identified as either a top need or gap in all five regions (see Table 9). Four regions identified **parent-family resource centers** and **fatherhood programs** as either a top need or gap in their areas. This may imply a need for initiatives to be implemented statewide, not just at the local or regional level.

However, there are unique challenges in each region. For example, mental health treatment – whether **individual counseling/treatment** or **therapy groups** – was identified as limited (gap or need) in the Western region only, most likely attributed to lack of mental health providers serving the area. Need for **ESL services** in the Western region may be attributed to an influx of immigrants, refugees, and migrant workers to the area, known for its lack of cultural diversity. The Northern region, which has a larger population relative to other regions, was the only region to identify **teen pregnancy prevention** and services for **families with parents with disabilities** as a need or gap. **Child day care assistance** was identified as a gap in the Northern region (along with Piedmont), perhaps due to an insufficient number of *affordable* day care centers and providers in the region.

**Table 9 – Service Areas Identified as a Top Need or Gap, by VDSS Region**

Code	Service	Central	Eastern	Northern	Piedmont	Western
010	Adoption Promotion/Support Services					
011	Adoption Services for Birth/Adoptive Parents					
020	Assessment					
030	Case Management					
040	Community Education & Information					
050	Counseling & Treatment: Individual					Gap
051	Counseling: Therapy Groups					Gap
060	Day Care Assistance			Gap	Gap	
061	Developmental/Child Enrichment Day Care					
070	Domestic Violence Prevention	Gap				
080	Early Intervention					
090	Educational/School-Related Services					
110	Financial Management Services					
111	Self-Sufficiency/Life Management Skills Training		Gap			Gap
112	Job Readiness Services	Gap				
113	Educational Services					
114	English as a Second Language (ESL) Services					Need
120	Health-Related Services					
130	Housing or Other Material Assistance	Gap	Need	Gap	Gap	Gap
140	Information and Referral					
141	Follow-Up Services					
150	Intensive In-Home Services					
151	Voluntary Home Visiting					Need
160	Juvenile Delinquency/Violence Prevention Services					
170	Leadership & Social Skills Training					
171	Parent Leadership				Gap	
180	Mentoring		Gap			Gap
181	Peer Counseling				Need	Need
190	Nutrition-Related Services					
200	Other					
210	Parent-Family Resource Center	Need	Need		Need	Need
211	Parenting Education	Gap		Gap		Gap
212	Programs for Fathers (Fatherhood)	Need		Need	Need	Need
213	Parenting Skills Training	Gap				Gap
220	Respite Care	Need	Need	Need	Need	Gap
230	Self-Help Groups (Anger Control, SA, DV)					
231	Mutual Support/Self-Help Group	Need		Need		Need
235	Substance Abuse Services	Gap	Gap	Gap		
240	Socialization and Recreation					Gap
250	Teen Pregnancy Prevention			Gap		
260	Transportation		Need	Need	Need	
270	Outreach Services	Need	Gap		Gap	
280	Unaccompanied Homeless Youth		Need			Need
NC	Families with Children with Disabilities		Gap			
NC	Families with Parents with Disabilities			Gap		
NC	Homeless Families with Children		Gap		Gap	
NC	Non-English Speaking Parents	Gap		Need		Need
NC	Teenage Parents	Gap				

## Community Type

The largest group of applying agencies described their communities as “rural” (N=71). Although rural communities were located in all regions of the state, most were concentrated in the Central and Western. Table 10 shows the top needs, gaps, and met services. The top *need* was **fatherhood programs** (52%). Not surprisingly, **transportation** was mentioned among the top five needs for these communities due to their geographic isolation.

Service *gaps* existed in **housing and other material assistance** as well family-oriented services (**parenting education**, services for **homeless families** and **families with disabled parents**).

Adoption services (e.g., **adoption promotion/support**, **services for birth and adoptive parents**) were the top services *met* in these types of communities. Other services met pertained to education-related services, including early intervention. Although rural areas, especially those in the southwestern part of the state, are known for substance abuse problems, services targeted to this population appear to be met, according to responses from applicants serving rural communities.

**Table 10 – Five Top Ranked Services: Rural Communities**

Met		Gap		Need	
Service	Percent	Service	Percent	Service	Percent
Adoption Promotion/Support Services	74.6%	Housing or Other Material Assistance	62.0%	Programs for Fathers (Fatherhood)	52.1%
Adoption Services for Birth/Adoptive Parents	67.6%	Parenting Education	60.6% (tie)	Parent-Family Resource Center	43.7% (tie)
Early Intervention	66.2%	Self-Sufficiency/Life Management Skills Training	60.6% (tie)	Peer Counseling	43.7% (tie)
Substance Abuse Services	59.2%	Families with Parents with Disabilities	59.2% (tie)	Transportation	39.4%
Educational/School-Related Services	57.7% (tie)	Homeless Families with Children	59.2% (tie)	Unaccompanied Homeless Youth	36.6%
Educational Services	57.7% (tie)				
Information and Referral	57.7% (tie)				

Combined, urban communities and incorporated cities and towns with 25,000 or more inhabitants (N=34), which were more concentrated in the Eastern and Northern regions of the state, had similar needs, gaps, and met needs compared to rural communities. The top need was **transportation** (50%), which was listed among the top five needs by rural communities. Parent-family resource centers and services for homeless youth were also mentioned by both types of communities. **Housing or other material assistance** was the top listed service gap (82%). **Adoption promotion/support service** (82%) was the top listed met service in urban and incorporated cities/towns. Table 11 shows the five top ranked needs, gaps, and services met in urban communities and incorporated cities and towns.

**Table 11 – Five Top Ranked Services: Urban Communities and Incorporated Cities & Towns**

Met		Gap		Need	
Service	Percent	Service	Percent	Service	Percent
Adoption Promotion/Support Services	82.4%	Housing or Other Material Assistance	82.4%	Transportation	50.0%
Early Intervention	76.5%	Substance Abuse Services	64.7%	Parent-Family Resource Center	47.1%
Adoption Services for Birth/Adoptive Parents	73.5%	Parenting Education	61.8%	Respite Care	38.2%
Educational Services	64.7% (tie)	Day Care Assistance	58.8%	Mutual Support/Self-Help Group	35.3%
Information and Referral	64.7% (tie)	Case Management	55.9% (tie)	Outreach Services	32.4% (tie)
		Voluntary Home Visiting	55.9% (tie)	Unaccompanied Homeless Youth	32.4% (tie)
		Teen Pregnancy Prevention	55.9% (tie)		
		Non-English Speaking Parents	55.9% (tie)		
		Homeless Families with Children	55.9% (tie)		

### COMMENTS/FUTURE DIRECTIONS

The Inventory of Community Services, Needs and Gaps indicate that service needs are being met in many areas, but are lacking in others. Major findings from the Inventory include:

- Based on 111 community needs assessments completed by 112 local social services agencies (one assessment was jointly completed by two agencies), the top service *need*, as identified by 45% of local agencies, was **fatherhood programs**. This service was identified by local agencies as among the top five needed services in four of the five VDSS regions.

- **Parent-family resource centers** and **respite care** were also among the top five needed services in at least four regions.
- Rounding out the top five most frequently mentioned service needs by all local agencies combined: parent-family resource centers (44.1%), peer counseling (41.4%), transportation (40.5%), respite care (35.1%), and services for unaccompanied homeless youth (35.1%). However, there were regional differences regarding which services were most needed.
- At least half ( $\geq 50\%$ ) of local departments statewide reported that there were *gaps* in providing 17 types of services in their communities. Statewide, the most frequently mentioned gap was **housing or other material assistance** (68.5%), which was also cited among the top five services gap in four regions. Following close behind were substance abuse services (61.3%) and parenting education (60.4%).
- At least half ( $\geq 50\%$ ) of local departments across the state reported nine types of services that were being *met* in their communities. **Adoption promotion and support** (75.7%) was the most often cited met service need across all local agencies reporting. Following close behind as other top met needs were: early intervention (68.5%) and adoption services for birth and adoptive parents (67.6%).
- Combined, **housing or material assistance** and **respite care** were identified as either a top need or gap in all five regions. Four regions identified **parent-family resource centers** and **fatherhood programs** among the leading needs and/or gaps in their areas. This may imply a need for initiatives to be implemented statewide, not just at the local or regional level.
- Regional differences occurred when identifying top needed services and service gaps. Awareness of regional needs and gaps will be useful to both applicants, especially those agencies that want to develop regional-based partnerships, and to VDSS Regional Offices when developing resources and supports for local communities.
- There were commonalities and differences in reported needs and gaps between rural counties and urban counties (including incorporated towns and cities with 25,000 or more inhabitants). These will need to be explored when developing regional partnerships and plans that affect both rural and urban communities.

# Appendix A

## Virginia Department of Social Services Promoting Safe & Stable Families Service Array Definitions

<b>Service Code</b>	<b>Service Array</b>
010	Adoption Promotion/Support Services
<i>011</i>	<i>Adoption Services</i>
020	Assessment
030	Case Management
040	Community Education and Information
050	Counseling and treatment: Individual
051	Counseling: Therapy Groups
060	Day Care Assistance
061	Developmental/Child Enrichment Day Care
070	Domestic Violence Prevention
080	Early Intervention (Developmental Assessments and/or Interventions)
090	Educational/ School Related Services
110	Financial Management Services
<i>111</i>	<i>Self Sufficiency and Life Management Skills</i>
<i>112</i>	<i>Job Readiness Services</i>
<i>113</i>	<i>Educational Services</i>
<i>114</i>	<i>English as a Second Language (ESL) Services</i>
120	Health Related Education & Awareness
130	Housing or Other Material Assistance
140	Information and Referral
<i>141</i>	<i>Follow-Up Services</i>
150	Intensive In-Home Services
<i>151</i>	<i>Voluntary Home Visiting</i>
160	Juvenile Delinquency/Violence Prevention Services
170	Leadership and Social Skills Training
<i>171</i>	<i>Parent Leadership</i>
180	Mentoring
<i>181</i>	<i>Peer Counseling</i>
190	Nutrition Related Services
200	Other (identify)
210	Parent-Family Resource Center
211	Parenting Education

Service Code	Service Array
212	Programs for Fathers (Fatherhood)
213	Parenting Skills Training
220	Respite Care
230	Self Help Groups (Anger Control, SA, DV)
231	<i>Mutual Support/Self-Help Groups</i>
235	Substance Abuse Services
240	Socialization and Recreation
250	Teen Pregnancy Prevention
260	Transportation
270	<i>Outreach Services</i>
280	<i>Unaccompanied Homeless Youth</i>

**NOTE:** The approved PSSF Service Array has not changed. However, for the purpose of the 2015-2019 Community Needs Assessment, definitions are provided and include CBCAP services. *The CBCAP services are in italic.*

**Service Code**      **Service Array Definitions**

- 010      Adoption Promotion/Support - Services and activities designed to encourage more adoptions out of the foster care system, when adoptions promote the best interests of children. Activities include pre- and post-adoptive services and activities designed to expedite the adoption process and support adoptive families. **Note:** VDSS uses 20 percent of the federal and state PSSF funds for contracts with private and public agencies to provide services for families who adopt children in foster care. Additionally, there are post- adoption support services to families through United Methodist Family Services.
- 011      *Adoption Services - Referrals to and counseling for individuals interested in adopting a child or relinquishing their child for adoption. This definition is different from the PSSF definition because it includes services to the birth parent and the emphasis under PSSF is that the child is in foster care.*
- 020      Assessment - Assessment occurs throughout the life of the agency's involvement with the family. The assessment may include child and family circumstances, history, strengths and needs of the child and family, the seriousness of the threat, and the services and supports the family currently is using or has available (e.g., nuclear family, extended family, school, work, place of worship, neighborhood, etc.).
- 030      Case Management - Occurs when a worker takes responsibility for assuring that the needs of the family as a whole are assessed, that services plans are created with the family and reflect their priorities and goals, and that the efforts of all service providers involved with the family are coordinated and consistent with the service plan.

- 040      Community Education and Information - Community-based prevention strategies that increase public awareness about issues such as family violence and the availability of services in the community for victims of family violence. Topics may include Anger Management, Mentoring of Youth, Parenting Skills and Crisis Intervention.
- 050      Counseling and Treatment: Individual - Provided to individuals or a family unit by qualified human service professionals in either individual or group sessions. The counseling focuses on the individual's perception of self, family, and significant others. Providers of this service shall be licensed unless exempt under Section 54-9444 of the Code. This includes the purchase of psychological, psychiatric, and therapeutic services not covered under Title XIX (Social Security Act). Such services include evaluation and diagnosis of problems, development of treatment goals and strategies and counseling. Services are available through purchase from facilities such as State operated mental health clinics, locally operated public mental health clinics and centers under the auspices of Community Mental Health and Mental Retardation Services Boards, private mental health professionals licensed to provide services, private mental health clinics and public and private residential treatment facilities.
- 051      Counseling: Therapy Groups - This includes the purchase of guidance, consultation, and problem solving in a helping professional relationship. It is related to family and personal adjustment problems, values clarification, personal effectiveness, and other areas of counseling exclusive of counseling related to other discrete services. Therapeutic interaction between mental health professionals, family Services workers, case managers and family members; or groups of families, birth parents or youth experiencing similar problems that may be solved with similar treatment plans.
- 060      Day Care Assistance - This includes the purchase of day care from approved providers. Day care may be provided to children whose parent/parent substitute is employed, in training for employment, temporarily ill or absent from the home. It may also provide protection for the child or opportunities for the child with special needs such as physical, mental or emotional problems. A regularly operating service arrangement for children where, during the absence of a parent or guardian, a person or organization has agreed to assume responsibility for the supervision, protection, and well-being of a child under the age of 13 for less than a 24-hour period. The service may be provided in the parent's home, the provider's home or a public facility. **Note:** Providers of direct care must be licensed by the State or approved by local social service agencies as meeting standards established by the State Board of Social Services.
- 061      Developmental/Child Enrichment Day Care - Treatment designed to improve the ability of a child to function as normally as possible in home, school and community setting when impaired by the effects of a mental, physical or emotional disorders. Services must be based on medical necessity.
- 070      Domestic Violence Prevention - Services designed to decrease the probability that one parent will not exert physical or emotional damage to another parent and/or their children. VDSS operates an Office of Family Violence (OFV) that provides funding

to some localities that provide for the safety of battered adults and their children through the provision of emergency housing and transportation, crisis intervention, peer counseling, support, advocacy and information and referral. Funding also supports public awareness initiatives. **Note:** PSSF funds should not be used to fund services that are available through community-based programs receiving OFV funding. Examples of services allowable under PSSF may include couples and family counseling.

- 080 Early Intervention (Developmental Assessments and/or Interventions) - Services needed to treat or improve a condition identified in a child during Early Periodic Screening, Diagnosis and Treatment (EPSDT) mental health services. This includes linking children to a medical “home” (i.e., primary care physician), immunizations, FAMIS enrollment, and Ages and Stages appropriate programs.
- 090 Educational/ School Related Services - Training and developmental programs designed for children or adults offered in a community-based facility or resource center. Services may include after-school and recreational programs with an educational component, health and nutrition education and mentoring/tutoring services.
- 110 Financial Management Services - Information offering help with household budgeting, money management and credit issues.
- 111 *Self Sufficiency and Life Management Skills Training - Organizations, agencies, and programs within the locality that offer training on budgeting, housekeeping, computer literacy, or any other area that assists the client in becoming more self-sufficient.*
- 112 *Job Readiness Services - Services and referrals provided by community organizations for parents related to job readiness such as assessment, job search skills, career leadership training, and job training.*
- 113 *Educational Services - Services and referrals provided by community organizations for parents related to educational needs such as scholastic tutoring, literacy training, and general educational degree services.*
- 114 *English as a Second Language (ESL) Services - Services and referrals provided by community organizations in order to link non-English speaking parents to ESL services, when needed.*
- 120 Health Related Education & Awareness - A service activity may include information or demonstrations about proper medical care. For example, in a school assembly or community forum, there could be a presentation on good nutrition, healthy lifestyles, proper dental care, or hygiene. **Note:** PSSF funds cannot be used to cover any medical or dental procedures or treatment costs for children, parents or guardians. Health and hospital related social services are not purchasable.

- 130      Housing or Other Material Assistance - Temporary direct financial assistance provided to families when unemployment, lack of budget management, or low income creates stress or the inability to meet household expenses. Examples of assistance include food, clothing, rent, gasoline, security deposits, and utility payments. Typically telephone bills and cable television service are unallowable expenditures.
- 140      Information and Referral - Occurs when a worker provides family members with information on the range of useful community resources and helps the family access necessary services. The family makes its own decisions about which services it will use and participates in meetings with service providers. Appropriate sources of referral are local department of social services, mental health/substance abuse programs, the juvenile justice system, legal services providers, faith-based organizations and other community agencies.
- 141      *Follow-Up Services - Ongoing supportive contact with families to monitor suggested follow-up and referrals.*
- 150      Intensive In-Home Services - Services must be offered in the family's residence with the parent(s), guardian(s) and children present. Service intervention is necessary to prevent out-of-home placement and to prepare the family for the child's return when reunification with the birth parents is a permanency goal.
- 151      *Voluntary Home Visiting - Programs that offer home visiting services to families within the community in order to focus on improving parenting skills and increasing parent knowledge of child development in order to reduce the risk of child maltreatment. Participation is voluntary rather than as a result of a court order. Healthy Families, CHIP and Resource Mothers are examples.*
- 160      Juvenile Delinquency/Violence Prevention Service - To provide effective prevention and treatment services to families where aggression or violence is a problem. Separate counseling groups for men, women, and children may be offered. Groups should be led by experienced, professional counselors. Juvenile delinquency may refer to either violent or non-violent crime committed by persons who are (usually) under the age of eighteen and are still considered to be a minor. **Note:** The child is not in a correctional facility.
- 170      Leadership and Social Skills Training - Activities that promote positive behavior and discourage negative behavior among youth. Services that will help with developing positive self images, dealing with peer pressure, effective decision making that lead to productive adult members of society. Examples include improving school attendance and academic achievement; work experience and vocational preparation; and prevention of teen pregnancy, substance abuse and juvenile delinquency.
- 171      *Parent Leadership - Parent participation in the development, planning, implementation, and/or evaluation of programs. This may include advising and*

*...serving on Parent Advisory Boards, Parent Councils, or the opportunity for parents to represent program participants on the organization's Board of Directors.*

- 180 Mentoring - A structured, managed program in which children are appropriately matched with screened and trained adult volunteers for one-on-one relationships, involving meetings and activities on a regular basis, intended to meet, in part, the child's need for involvement with a caring and supportive adult who provides a positive role model.
- 181 Peer Counseling - *Peer counselors may also be called adult mentors or peer mentors. They are individuals who provide ongoing support to the parents and/or family in an effort to reduce the risk of child abuse and neglect.*
- 190 Nutrition Related Services - Occurs when a professionally trained person provides information and follow-up to families about foods and proper eating and dietary practices that the body needs to function properly. The service may be offered through brochures and seminars approved by (e.g., Virginia Cooperative Extension Services and the Food and Drug Administration).
- 200 Other (identify) - Additional services that will ensure the safety and well-being of children at risk of abuse and neglect that will prevent foster care placement or that will enhance reunification efforts as determined by the CPMT or FAPT. These services must fall outside of the normal scope of services identified in the current service array. **Note:** This category should be used sparingly and a description of the circumstances leading to its usage should be explained in the reports.
- 210 Parent-Family Resource Center - A community based drop-in facility that is committed to preventing and treating child abuse and neglect by strengthening families through family-centered therapeutic, educational and support services. Services should be structured and offered by trained community resource persons having experience in working with families in crisis. Services should include more than maintaining a display of brochures and newsletters containing topics that may be of interest to parents.
- 211 Parenting Education - Services offered in-home or out-of-home, providing information and support to families to help parents with issues of child safety, parenting skills, budgeting, nutrition and school and community interaction.
- 212 Programs for Fathers (Fatherhood) - Services designed to increase the proportion of children growing up with involved, responsible, and committed fathers. For example, this may include a curriculum where a facilitator conducts individual classes or workshops for fathers, or structured group or one-on-one socialization and recreational activities that involve fathers with their sons or daughters.
- 213 Parenting Skills Training - Services providing structured instruction and support as parents implement newly learned skills. This involves a wide range of parenting activities and functions such as nurturing, age appropriate expectations, adequate

supervision, acceptable discipline, behavior management, communication, and anger control.

- 220 Respite Care - These services are to be provided on an emergency or planned basis and designed to be short-term relief to families caring for children by providing substitute care for the child. The primary objective is to reduce the potential for incidents of abuse and neglect.
- Note:** Historically, VDSS funds respite care services under a separate funding stream through direct allocation to local departments who utilized funds during the previous year. Agencies not receiving an allocation may access funding from a respite pool reserve. ***Localities are expected to access and exhaust their Respite Care Program funds allocated under this separate funding source for children in foster care before utilizing their PSSF funds.***
- 230 Self Help Groups - Weekly or monthly support oriented activities, discussions or meetings designed to teach family members how to cope with issues that affect family stability and safety such as Divorce, Grief & Loss, and Substance Abuse.
- 231 Mutual Support/Self-Help Groups - *Parent support groups that meet in order to provide an opportunity for parents to form supportive networks (e.g., the Circle of Parents program and the FASTWORKS program models).*
- 235 Substance Abuse Services - This includes the purchase of counseling, medical/remedial services, pharmacological intervention, social, education, and rehabilitative services for drug-addicted individuals. Also includes structured time-limited goal-oriented treatment in a clinical setting (inpatient/outpatient) to assist a child and/or parent or guardian in reaching and maintaining drug and alcohol free lifestyles. Services must be based on medical necessity on a case-by-case basis. **Note:** The facility providing the treatment must comply with standards established by the Department of Mental Health and Mental Retardation.
- 240 Socialization and Recreation - Activities designed for youth that provide opportunities to participate in constructive age appropriate group experiences under adult supervision. This includes the purchase of activities which provide opportunities for constructive social experiences and leisure time opportunities. This service is directed at improving individual functioning in personal and social communication, offering opportunities for self-expression, and minimizing isolation and monotony.
- 250 Teen Pregnancy Prevention - Efforts to prevent out-of-wedlock teen pregnancies and to encourage adolescents to remain sexually abstinent Services and information that promote values, behavior, and policies that reduce both teen pregnancy and unplanned pregnancy. **Note:** PSSF funds cannot be used to purchase birth control pills or terminate pregnancies.

- 260 Transportation - This includes assistance that will enable a parent or custodian or a child attend counseling, parenting classes, court, local department of social service appointments, visitations with a child, visitations with an incarcerated parent, medical appointment, or other pre-approved appointments (e.g., gas cards, bus tokens and minor vehicle repairs) as determined by the CPMT or FAPT. Travel to and from medical care payable under Title XX (Social Security Act) is not allowed under this service.
- 270 Outreach Services - *Activities that are done in an effort to systematically engage parents in seeking services that may reduce risk factors associated with child abuse and neglect.*
- 280 Unaccompanied Homeless Youth  
*A youth who meets the definitions of unaccompanied youth and homeless included in the McKinney-Vento Homeless Assistance Act (42 USC §§11431-11435, 2001). Unaccompanied youth is “a youth not in the physical custody of a parent or guardian” (42 USC §11434a(6), 2001). This means that the youth is not living with a parent or guardian, and includes youth who are residing with a caregiver who does not have legal guardianship and youth who are living on their own. Homeless children or youth are, “individuals who lack a fixed, regular, and adequate nighttime residence.” The Act provides a list of examples of living arrangements that meet this definition (42 USC §11434a(2), 2001).*

### **Program Eligibility**

Family Preservation Services: Families who may receive FPS are those with children ages birth through 17 years who are at imminent risk of out of home placement into the social services, mental health, developmental disabilities, substance abuse, or juvenile justice systems. The populations of children for whom these services shall be made available include those alleged or found to be abused, neglected, or dependent; emotionally or behaviorally disturbed; undisciplined or delinquent; and/or have medical needs, that with assistance, could be managed in the home.

Time Limited Family Reunification Services: Families who may receive TLFRS are those who have one or more children (ages birth through 17 years) that have been removed from the child’s home and placed in a foster family home or a child care institution. Services are provided to the family in order to facilitate the reunification of the child safely and appropriately within a timely fashion, but only during the 15 month period that begins on the date that the child is considered to have entered foster care.

Adoption Promotion and Support Services: Families who adopt or express interest in adopting children out of the foster care system. Families who adopt and the adoption are at risk of disruption.

Family Support Services: There are no eligibility requirements to receive FSS.

### ***CPS Support Services Definitions***

Support Services for Families with children and/or parents with disabilities - *Services provided by community organizations for families with children or parents with disabilities or referrals to link them to additional support services. Federal law defines disability as a physical or mental*

*impairment that substantially limits or restricts the condition, manner, or duration under which an average person in the population can perform a major life activity such as walking, seeing, hearing, speaking, breathing, learning, working, or taking care of oneself. (An impairment or diagnosis in and of itself does not necessarily constitute a disability; it must substantially limit these activities.)*

*Support Services for Non-English speaking parents* - *Services provided by community organizations for non- English speaking parents or referrals in order to link them to support services, when needed. Services might include but are not limited to parenting support groups or parent education classes offered in their native language, ESL classes, and/or interpreter services.*

*Support Services for Homeless families with children* - *Services provided by community organizations for homeless families with children or referrals in order to link them to support services. The federal definition of homeless person, child or youth includes, but is not limited to, any of the following: (1) An individual who lacks a fixed, regular, and adequate nighttime place of abode or*

*(2) An individual who has a primary nighttime place of abode that is:*

- a supervised publicly or privately operated shelter designed to provide temporary living; accommodations (including welfare hotels, congregate shelters, and transitional housing)*
- an institution that provides a temporary residence for individuals intended to be institutionalized; or a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings.*

*Support Services for Teenage Parents* - *Services provided by community organizations for teenage parents (young parents up to age 20) or referrals in order to link them to support services. Support services might include but are not limited to educational services, job readiness services, or parenting skills training.*

<b>Appendix B: Form 3-Inventory of Community Services, Gaps &amp; Needs</b>					
<b>Locality:</b>					
<b>Contact Person:</b>					
<b>Telephone:</b>			<b>E-Mail:</b>		
<b>Please check the one example that best describes the community:</b>					
<input type="checkbox"/> Incorporated City or Town with 25,000 or more inhabitants <input type="checkbox"/> Unincorporated City or Town with less than 25,000 inhabitants <input type="checkbox"/> Rural County <input type="checkbox"/> Urban County					
<b>FIPS Code:</b>	<b>Central</b> <input type="checkbox"/> <b>Region</b>	<b>Eastern</b> <input type="checkbox"/> <b>Region</b>	<b>Northern</b> <input type="checkbox"/> <b>Region</b>	<b>Piedmont</b> <input type="checkbox"/> <b>Region</b>	<b>Western</b> <input type="checkbox"/> <b>Region</b>
Service Array	Assessment of Services			List Service Provider if 'M' is checked	
<b>Service Definitions are located in Appendix II</b>	<b>N=</b> Identified Need <i>(Members of the population need a service, but no one provides the service)</i>	<b>G=</b> Gap in Service <i>(Some members of the population needing a service are not eligible for the service)</i>	<b>M=</b> Service met by existing service providers	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified	
<b>10</b> Adoption Promotion/Support Services					
<i>011</i> Adoption Services for birth or adoptive parents					

<b>Form 3 Continued: Inventory of Community Services, Gaps &amp; Needs</b>				
<b>Locality:</b>				
<b>Service Array</b>	<b>Assessment of Services</b>			<b>List Service Provider if 'M' is checked</b>
<b>Service Definitions are located in Appendix II</b>	<b>N= Identified Need</b> <i>(Members of the population need a service, but no one provides the service)</i>	<b>G= Gap in Service</b> <i>(Some members of the population needing a service are not eligible for the service)</i>	<b>M= Service met by existing service providers</b>	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified
<b>020 Assessment</b>				
<b>030 Case Management</b>				
<b>040 Community Education and Information</b>				
<b>050 Counseling and Treatment-Individual</b>				
<b>051 Counseling: Therapy Groups</b>				
<b>060 Day Care Assistance</b>				
<b>061 Developmental/Child Enrichment Day Care</b>				
<b>070 Domestic Violence Prevention</b>				
<b>080 Early Intervention (Developmental Assessments and/or Interventions)</b>				

<b>Form 3 Continued - Locality:</b>				
<b>Service Array</b>	<b>Assessment of Services</b>			<b>List Service Provider if 'M' is checked</b>
<b>Service Definitions are located in Appendix II</b>	<b>N= Identified Need</b> <i>(Members of the population need a service, but no one provides the service)</i>	<b>G= Gap in Service</b> <i>(Some members of the population needing a service are not eligible for the service)</i>	<b>M= Service met by existing service providers</b>	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified
<b>090 Educational/School Related Services</b>				
<b>110 Financial Management Services</b>				
<i>111 Self-sufficiency/Life Management Skills Training</i>				
<i>112 Job Readiness Services</i>				
<i>113 Educational Services</i>				
<i>114 English as a Second Language (ESL) Services</i>				
<b>120 Health Related Services (excludes dental and client specific procedures)</b>				
<b>130 Housing or Other Material Assistance</b>				
<b>140 Information and Referral</b>				

<b>Form 3 Continued - Locality:</b>				
<b>Service Array</b>	<b>Assessment of Services</b>			<b>List Service Provider if 'M' is checked</b>
<b>Service Definitions are located in Appendix II</b>	N= Identified Need <i>(Members of the population need a service, but no one provides the service)</i>	G= Gap in Service <i>(Some members of the population needing a service are not eligible for the service)</i>	M= Service met by existing service providers	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified
<i>141 Follow-Up Services</i>				
<b>150 Intensive In-Home Services</b>				
<i>151 Voluntary Home Visiting</i>				
<b>160 Juvenile Delinquency/Violence Prevention Services</b>				
<b>170 Leadership and Social Skills Training</b>				
<i>171 Parent Leadership</i>				
<b>180 Mentoring</b>				
<i>181 Peer Counseling</i>				
<b>190 Nutrition Related Services</b>				
<b>200 Other (Identify)</b>				

<b>Form 3 Continued - Locality:</b>				
<b>Service Array</b>	<b>Assessment of Services</b>			<b>List Service Provider if 'M' is checked</b>
<b>Service Definitions are located in Appendix II</b>	<b>N= Identified Need</b> <i>(Members of the population need a service, but no one provides the service)</i>	<b>G= Gap in Service</b> <i>(Some members of the population needing a service are not eligible for the service)</i>	<b>M= Service met by existing service providers</b>	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified
<b>210</b> Parent-Family Resource Center				
<b>211</b> Parenting Education				
<b>212</b> Programs for Fathers (Fatherhood)				
<b>213</b> Parenting Skills Training				
<b>220</b> Respite Care				
<b>230</b> Self Help Groups (Anger Control, SA, DV)				
<i>231 Mutual Support/Self-Help Groups</i>				
<b>235</b> Substance Abuse Services				
<b>240</b> Socialization and Recreation				
<b>250</b> Teen Pregnancy Prevention				
<b>260</b> Transportation				

<b>Form 3 Continued - Locality:</b>				
<b>Service Array</b>	<b>Assessment of Services</b>			<b>List Service Provider if 'M' is checked</b>
<b>Service Definitions are located in Appendix II</b>	N= Identified Need <i>(Members of the population need a service, but no one provides the service)</i>	G= Gap in Service <i>(Some members of the population needing a service are not eligible for the service)</i>	M= Service met by existing service providers	<b>Who provides the service in your jurisdiction?</b> (Please list no more than three providers for each response). Please do not use acronyms when completing this section without also spelling out the name of each provider the first time it is identified
<i>270 Outreach Services</i>				
<i>280 Unaccompanied Homeless Youth</i>				
<i>Families with Children with Disabilities</i>				
<i>Families with Parents with Disabilities</i>				
<i>Non-English Speaking Parents</i>				
<i>Homeless Families with Children</i>				
<i>Teenage Parents</i>				

The following questions provide each locality with the opportunity to discuss unique circumstances that may not have been included in your responses to the previous questions.

**Describe the steps your local community is taking to expand and strengthen the range of *existing* services.**

**Describe the strengths of your community including efforts which demonstrate collaboration and cooperation to meet community needs. Examples would be neighborhood improvement programs, community coalitions, a system of care, etc.).**

**Describe areas needing improvement in your community.**

***Describe the additional child abuse and neglect services that are needed in your community?***

***Describe the strengths of your community including efforts which demonstrate collaboration and cooperation to meet community needs as related to child abuse and neglect prevention services.***

## APPENDIX C: PERCENT OF APPLICANTS WHO IDENTIFIED SERVICE AS NEED, GAP OR MET

### C - 1: Statewide (N=111)

Code	Service	% Need	% Gap	% Met	% Missing
010	Adoption Promotion/Support Services	6.3%	13.5%	75.7%	4.5%
011	Adoption Services for Birth/Adoptive Parents	9.0%	18.0%	67.6%	5.4%
020	Assessment	4.5%	45.0%	47.7%	2.7%
030	Case Management	0.9%	47.7%	47.7%	3.6%
040	Community Education & Information	14.4%	45.0%	37.8%	2.7%
050	Counseling & Treatment: Individual	7.2%	52.3%	37.8%	2.7%
051	Counseling: Therapy Groups	11.7%	48.6%	35.1%	4.5%
060	Day Care Assistance	5.4%	53.2%	29.7%	11.7%
061	Developmental/Child Enrichment Day Care	24.3%	45.9%	27.0%	2.7%
070	Domestic Violence Prevention	14.4%	41.4%	40.5%	3.6%
080	Early Intervention	4.5%	24.3%	68.5%	2.7%
090	Educational/School-Related Services	3.6%	34.2%	59.5%	2.7%
110	Financial Management Services	14.4%	49.5%	34.2%	1.8%
111	Self-Sufficiency/Life Management Skills Training	14.4%	58.6%	22.5%	4.5%
112	Job Readiness Services	9.9%	51.4%	35.1%	3.6%
113	Educational Services	4.5%	32.4%	59.5%	3.6%
114	English as a Second Language (ESL) Services	27.0%	34.2%	30.6%	8.1%
120	Health-Related Services	6.3%	39.6%	51.4%	2.7%
130	Housing or Other Material Assistance	15.3%	68.5%	14.4%	1.8%
140	Information and Referral	2.7%	34.2%	59.5%	3.6%
141	Follow-Up Services	18.9%	44.1%	28.8%	8.1%
150	Intensive In-Home Services	2.7%	38.7%	55.9%	2.7%
151	Voluntary Home Visiting	22.5%	44.1%	29.7%	3.6%
160	Juvenile Delinquency/Violence Prevention Services	14.4%	44.1%	38.7%	2.7%
170	Leadership & Social Skills Training	19.8%	48.6%	27.9%	3.6%
171	Parent Leadership	24.3%	50.5%	20.7%	4.5%
180	Mentoring	12.6%	53.2%	30.6%	3.6%
181	Peer Counseling	41.4%	44.1%	9.9%	4.5%
190	Nutrition-Related Services	8.1%	36.0%	52.3%	3.6%
200	Other	14.4%	8.1%	0.9%	76.6%
210	Parent-Family Resource Center	44.1%	33.3%	21.6%	0.9%
211	Parenting Education	5.4%	60.4%	33.3%	0.9%
212	Programs for Fathers (Fatherhood)	45.0%	40.5%	13.5%	0.9%
213	Parenting Skills Training	13.5%	55.0%	29.7%	1.8%
220	Respite Care	35.1%	53.2%	10.8%	0.9%
230	Self-Help Groups (Anger Control, SA, DV)	18.0%	41.4%	39.6%	0.9%
231	Mutual Support/Self-Help Group	33.3%	38.7%	21.6%	6.3%
235	Substance Abuse Services	10.8%	61.3%	27.0%	0.9%
240	Socialization and Recreation	9.9%	46.8%	41.4%	1.8%
250	Teen Pregnancy Prevention	17.1%	52.3%	28.8%	1.8%
260	Transportation	40.5%	49.5%	6.3%	3.6%
270	Outreach Services	28.8%	44.1%	16.2%	10.8%
280	Unaccompanied Homeless Youth	35.1%	37.8%	14.4%	12.6%
NC	Families with Children with Disabilities	16.2%	55.0%	24.3%	4.5%
NC	Families with Parents with Disabilities	20.7%	56.8%	18.0%	4.5%
NC	Homeless Families with Children	23.4%	58.6%	13.5%	4.5%
NC	Non-English Speaking Parents	31.5%	52.3%	10.8%	5.4%
NC	Teenage Parents	20.7%	56.8%	16.2%	6.3%

**C - 2: Central Region (N=23)**

<b>Code</b>	<b>Service</b>	<b>% Need</b>	<b>% Gap</b>	<b>% Met</b>	<b>% Missing</b>
010	Adoption Promotion/Support Services	0.0%	13.0%	87.0%	0.0%
011	Adoption Services for Birth/Adoptive Parents	4.3%	13.0%	82.6%	0.0%
020	Assessment	8.7%	47.8%	34.8%	8.7%
030	Case Management	4.3%	47.8%	39.1%	8.7%
040	Community Education & Information	17.4%	43.5%	30.4%	8.7%
050	Counseling & Treatment: Individual	8.7%	56.5%	26.1%	8.7%
051	Counseling: Therapy Groups	13.0%	60.9%	17.4%	8.7%
060	Day Care Assistance	4.3%	47.8%	26.1%	21.7%
061	Developmental/Child Enrichment Day Care	34.8%	43.5%	13.0%	8.7%
070	Domestic Violence Prevention	0.0%	65.2%	26.1%	8.7%
080	Early Intervention	4.3%	26.1%	60.9%	8.7%
090	Educational/School-Related Services	4.3%	43.5%	52.2%	0.0%
110	Financial Management Services	13.0%	60.9%	26.1%	0.0%
111	Self-Sufficiency/Life Management Skills Training	17.4%	56.5%	26.1%	0.0%
112	Job Readiness Services	8.7%	69.6%	21.7%	0.0%
113	Educational Services	4.3%	43.5%	52.2%	0.0%
114	English as a Second Language (ESL) Services	26.1%	56.5%	17.4%	0.0%
120	Health-Related Services	0.0%	43.5%	56.5%	0.0%
130	Housing or Other Material Assistance	21.7%	65.2%	13.0%	0.0%
140	Information and Referral	4.3%	39.1%	56.5%	0.0%
141	Follow-Up Services	13.0%	60.9%	26.1%	0.0%
150	Intensive In-Home Services	0.0%	56.5%	43.5%	0.0%
151	Voluntary Home Visiting	26.1%	34.8%	39.1%	0.0%
160	Juvenile Delinquency/Violence Prevention Services	8.7%	52.2%	39.1%	0.0%
170	Leadership & Social Skills Training	21.7%	47.8%	26.1%	4.3%
171	Parent Leadership	39.1%	47.8%	13.0%	0.0%
180	Mentoring	21.7%	56.5%	21.7%	0.0%
181	Peer Counseling	39.1%	47.8%	4.3%	8.7%
190	Nutrition-Related Services	4.3%	34.8%	56.5%	4.3%
200	Other	13.0%	0.0%	4.3%	82.6%
210	Parent-Family Resource Center	65.2%	26.1%	8.7%	0.0%
211	Parenting Education	0.0%	87.0%	13.0%	0.0%
212	Programs for Fathers (Fatherhood)	52.2%	43.5%	4.3%	0.0%
213	Parenting Skills Training	13.0%	69.6%	17.4%	0.0%
220	Respite Care	52.2%	34.8%	13.0%	0.0%
230	Self-Help Groups (Anger Control, SA, DV)	21.7%	47.8%	30.4%	0.0%
231	Mutual Support/Self-Help Group	43.5%	43.5%	13.0%	0.0%
235	Substance Abuse Services	4.3%	69.6%	26.1%	0.0%
240	Socialization and Recreation	8.7%	52.2%	39.1%	0.0%
250	Teen Pregnancy Prevention	21.7%	47.8%	26.1%	4.3%
260	Transportation	39.1%	56.5%	4.3%	0.0%
270	Outreach Services	47.8%	30.4%	17.4%	4.3%
280	Unaccompanied Homeless Youth	39.1%	39.1%	17.4%	4.3%
NC	Families with Children with Disabilities	21.7%	60.9%	17.4%	0.0%
NC	Families with Parents with Disabilities	26.1%	60.9%	13.0%	0.0%
NC	Homeless Families with Children	26.1%	60.9%	13.0%	0.0%
NC	Non-English Speaking Parents	26.1%	65.2%	8.7%	0.0%
NC	Teenage Parents	13.0%	65.2%	17.4%	4.3%

**C - 3: Eastern Region (n=22)**

<b>Code</b>	<b>Service</b>	<b>% Need</b>	<b>% Gap</b>	<b>% Met</b>	<b>% Missing</b>
010	Adoption Promotion/Support Services	0.0%	22.7%	72.7%	4.5%
011	Adoption Services for Birth/Adoptive Parents	4.5%	22.7%	63.6%	9.1%
020	Assessment	4.5%	36.4%	54.5%	4.5%
030	Case Management	0.0%	45.5%	45.5%	9.1%
040	Community Education & Information	18.2%	27.3%	50.0%	4.5%
050	Counseling & Treatment: Individual	4.5%	36.4%	54.5%	4.5%
051	Counseling: Therapy Groups	9.1%	40.9%	40.9%	9.1%
060	Day Care Assistance	4.5%	36.4%	31.8%	27.3%
061	Developmental/Child Enrichment Day Care	13.6%	36.4%	45.5%	4.5%
070	Domestic Violence Prevention	18.2%	40.9%	31.8%	9.1%
080	Early Intervention	4.5%	4.5%	86.4%	4.5%
090	Educational/School-Related Services	0.0%	36.4%	59.1%	4.5%
110	Financial Management Services	0.0%	50.0%	45.5%	4.5%
111	Self-Sufficiency/Life Management Skills Training	4.5%	59.1%	27.3%	9.1%
112	Job Readiness Services	4.5%	50.0%	36.4%	9.1%
113	Educational Services	9.1%	22.7%	59.1%	9.1%
114	English as a Second Language (ESL) Services	13.6%	22.7%	45.5%	18.2%
120	Health-Related Services	9.1%	31.8%	50.0%	9.1%
130	Housing or Other Material Assistance	27.3%	54.5%	13.6%	4.5%
140	Information and Referral	0.0%	36.4%	50.0%	13.6%
141	Follow-Up Services	13.6%	45.5%	27.3%	13.6%
150	Intensive In-Home Services	4.5%	27.3%	59.1%	9.1%
151	Voluntary Home Visiting	9.1%	54.5%	22.7%	13.6%
160	Juvenile Delinquency/Violence Prevention Services	18.2%	36.4%	36.4%	9.1%
170	Leadership & Social Skills Training	4.5%	45.5%	40.9%	9.1%
171	Parent Leadership	9.1%	54.5%	27.3%	9.1%
180	Mentoring	4.5%	59.1%	27.3%	9.1%
181	Peer Counseling	22.7%	45.5%	22.7%	9.1%
190	Nutrition-Related Services	4.5%	36.4%	50.0%	9.1%
200	Other	9.1%	18.2%	0.0%	72.7%
210	Parent-Family Resource Center	40.9%	31.8%	22.7%	4.5%
211	Parenting Education	9.1%	50.0%	36.4%	4.5%
212	Programs for Fathers (Fatherhood)	22.7%	40.9%	31.8%	4.5%
213	Parenting Skills Training	13.6%	54.5%	27.3%	4.5%
220	Respite Care	27.3%	50.0%	18.2%	4.5%
230	Self-Help Groups (Anger Control, SA, DV)	4.5%	36.4%	54.5%	4.5%
231	Mutual Support/Self-Help Group	13.6%	31.8%	31.8%	22.7%
235	Substance Abuse Services	9.1%	59.1%	27.3%	4.5%
240	Socialization and Recreation	13.6%	40.9%	36.4%	9.1%
250	Teen Pregnancy Prevention	9.1%	54.5%	31.8%	4.5%
260	Transportation	45.5%	45.5%	4.5%	4.5%
270	Outreach Services	18.2%	59.1%	13.6%	9.1%
280	Unaccompanied Homeless Youth	31.8%	36.4%	13.6%	18.2%
NC	Families with Children with Disabilities	4.5%	59.1%	27.3%	9.1%
NC	Families with Parents with Disabilities	18.2%	54.5%	18.2%	9.1%
NC	Homeless Families with Children	9.1%	63.6%	18.2%	9.1%
NC	Non-English Speaking Parents	13.6%	54.5%	18.2%	13.6%
NC	Teenage Parents	13.6%	59.1%	18.2%	9.1%

**C - 4: Northern Region (N=25)**

<b>Code</b>	<b>Service</b>	<b>% Need</b>	<b>% Gap</b>	<b>% Met</b>	<b>% Missing</b>
010	Adoption Promotion/Support Services	16.0%	4.0%	68.0%	12.0%
011	Adoption Services for Birth/Adoptive Parents	16.0%	12.0%	60.0%	12.0%
020	Assessment	0.0%	52.0%	48.0%	0.0%
030	Case Management	0.0%	52.0%	48.0%	0.0%
040	Community Education & Information	12.0%	52.0%	36.0%	0.0%
050	Counseling & Treatment: Individual	12.0%	36.0%	52.0%	0.0%
051	Counseling: Therapy Groups	16.0%	40.0%	44.0%	0.0%
060	Day Care Assistance	0.0%	68.0%	28.0%	4.0%
061	Developmental/Child Enrichment Day Care	12.0%	52.0%	36.0%	0.0%
070	Domestic Violence Prevention	8.0%	48.0%	44.0%	0.0%
080	Early Intervention	4.0%	24.0%	72.0%	0.0%
090	Educational/School-Related Services	4.0%	24.0%	72.0%	0.0%
110	Financial Management Services	8.0%	52.0%	40.0%	0.0%
111	Self-Sufficiency/Life Management Skills Training	8.0%	60.0%	24.0%	8.0%
112	Job Readiness Services	16.0%	44.0%	36.0%	4.0%
113	Educational Services	4.0%	24.0%	68.0%	4.0%
114	English as a Second Language (ESL) Services	28.0%	36.0%	32.0%	4.0%
120	Health-Related Services	0.0%	28.0%	72.0%	0.0%
130	Housing or Other Material Assistance	4.0%	76.0%	20.0%	0.0%
140	Information and Referral	4.0%	28.0%	68.0%	0.0%
141	Follow-Up Services	16.0%	36.0%	36.0%	12.0%
150	Intensive In-Home Services	0.0%	36.0%	60.0%	4.0%
151	Voluntary Home Visiting	8.0%	44.0%	44.0%	4.0%
160	Juvenile Delinquency/Violence Prevention Services	12.0%	36.0%	48.0%	4.0%
170	Leadership & Social Skills Training	12.0%	44.0%	40.0%	4.0%
171	Parent Leadership	12.0%	48.0%	36.0%	4.0%
180	Mentoring	12.0%	48.0%	36.0%	4.0%
181	Peer Counseling	36.0%	52.0%	8.0%	4.0%
190	Nutrition-Related Services	0.0%	44.0%	52.0%	4.0%
200	Other	12.0%	8.0%	0.0%	80.0%
210	Parent-Family Resource Center	20.0%	48.0%	32.0%	0.0%
211	Parenting Education	0.0%	64.0%	36.0%	0.0%
212	Programs for Fathers (Fatherhood)	52.0%	36.0%	12.0%	0.0%
213	Parenting Skills Training	16.0%	44.0%	36.0%	4.0%
220	Respite Care	40.0%	48.0%	12.0%	0.0%
230	Self-Help Groups (Anger Control, SA, DV)	24.0%	36.0%	40.0%	0.0%
231	Mutual Support/Self-Help Group	40.0%	32.0%	20.0%	8.0%
235	Substance Abuse Services	8.0%	64.0%	28.0%	0.0%
240	Socialization and Recreation	4.0%	36.0%	60.0%	0.0%
250	Teen Pregnancy Prevention	8.0%	64.0%	28.0%	0.0%
260	Transportation	44.0%	44.0%	8.0%	4.0%
270	Outreach Services	32.0%	32.0%	24.0%	12.0%
280	Unaccompanied Homeless Youth	36.0%	36.0%	16.0%	12.0%
NC	Families with Children with Disabilities	20.0%	56.0%	16.0%	8.0%
NC	Families with Parents with Disabilities	16.0%	64.0%	16.0%	4.0%
NC	Homeless Families with Children	36.0%	56.0%	4.0%	4.0%
NC	Non-English Speaking Parents	44.0%	36.0%	16.0%	4.0%
NC	Teenage Parents	28.0%	48.0%	12.0%	12.0%

**C - 5: Piedmont Region (N=20)**

<b>Code</b>	<b>Service</b>	<b>% Need</b>	<b>% Gap</b>	<b>% Met</b>	<b>% Missing</b>
010	Adoption Promotion/Support Services	10.0%	10.0%	75.0%	5.0%
011	Adoption Services for Birth/Adoptive Parents	10.0%	15.0%	70.0%	5.0%
020	Assessment	0.0%	40.0%	60.0%	0.0%
030	Case Management	0.0%	45.0%	55.0%	0.0%
040	Community Education & Information	10.0%	45.0%	45.0%	0.0%
050	Counseling & Treatment: Individual	5.0%	55.0%	40.0%	0.0%
051	Counseling: Therapy Groups	10.0%	40.0%	45.0%	5.0%
060	Day Care Assistance	10.0%	60.0%	25.0%	5.0%
061	Developmental/Child Enrichment Day Care	25.0%	55.0%	20.0%	0.0%
070	Domestic Violence Prevention	15.0%	15.0%	70.0%	0.0%
080	Early Intervention	5.0%	30.0%	65.0%	0.0%
090	Educational/School-Related Services	10.0%	40.0%	50.0%	0.0%
110	Financial Management Services	25.0%	30.0%	45.0%	0.0%
111	Self-Sufficiency/Life Management Skills Training	20.0%	50.0%	30.0%	0.0%
112	Job Readiness Services	5.0%	35.0%	60.0%	0.0%
113	Educational Services	5.0%	35.0%	60.0%	0.0%
114	English as a Second Language (ESL) Services	25.0%	25.0%	40.0%	10.0%
120	Health-Related Services	5.0%	55.0%	40.0%	0.0%
130	Housing or Other Material Assistance	5.0%	75.0%	20.0%	0.0%
140	Information and Referral	5.0%	25.0%	70.0%	0.0%
141	Follow-Up Services	25.0%	50.0%	25.0%	0.0%
150	Intensive In-Home Services	5.0%	30.0%	65.0%	0.0%
151	Voluntary Home Visiting	30.0%	50.0%	20.0%	0.0%
160	Juvenile Delinquency/Violence Prevention Services	20.0%	55.0%	25.0%	0.0%
170	Leadership & Social Skills Training	30.0%	55.0%	15.0%	0.0%
171	Parent Leadership	25.0%	65.0%	10.0%	0.0%
180	Mentoring	20.0%	40.0%	40.0%	0.0%
181	Peer Counseling	55.0%	35.0%	10.0%	0.0%
190	Nutrition-Related Services	15.0%	30.0%	55.0%	0.0%
200	Other	15.0%	0.0%	0.0%	85.0%
210	Parent-Family Resource Center	55.0%	25.0%	20.0%	0.0%
211	Parenting Education	15.0%	35.0%	50.0%	0.0%
212	Programs for Fathers (Fatherhood)	40.0%	45.0%	15.0%	0.0%
213	Parenting Skills Training	25.0%	40.0%	35.0%	0.0%
220	Respite Care	35.0%	65.0%	0.0%	0.0%
230	Self-Help Groups (Anger Control, SA, DV)	15.0%	35.0%	50.0%	0.0%
231	Mutual Support/Self-Help Group	25.0%	45.0%	30.0%	0.0%
235	Substance Abuse Services	5.0%	55.0%	40.0%	0.0%
240	Socialization and Recreation	10.0%	45.0%	45.0%	0.0%
250	Teen Pregnancy Prevention	25.0%	40.0%	35.0%	0.0%
260	Transportation	45.0%	45.0%	10.0%	0.0%
270	Outreach Services	10.0%	60.0%	10.0%	20.0%
280	Unaccompanied Homeless Youth	20.0%	50.0%	15.0%	15.0%
NC	Families with Children with Disabilities	10.0%	55.0%	30.0%	5.0%
NC	Families with Parents with Disabilities	15.0%	55.0%	20.0%	10.0%
NC	Homeless Families with Children	10.0%	60.0%	25.0%	5.0%
NC	Non-English Speaking Parents	30.0%	55.0%	10.0%	5.0%
NC	Teenage Parents	20.0%	55.0%	20.0%	5.0%

**C - 6: Western Region (N=21)**

<b>Code</b>	<b>Service</b>	<b>% Need</b>	<b>% Gap</b>	<b>% Met</b>	<b>% Missing</b>
10	Adoption Promotion/Support Services	4.8%	19.0%	76.2%	0.0%
11	Adoption Services for Birth/Adoptive Parents	9.5%	28.6%	61.9%	0.0%
20	Assessment	9.5%	47.6%	42.9%	0.0%
30	Case Management	0.0%	47.6%	52.4%	0.0%
40	Community Education & Information	14.3%	57.1%	28.6%	0.0%
50	Counseling & Treatment: Individual	4.8%	61.9%	33.3%	0.0%
51	Counseling: Therapy Groups	9.5%	61.9%	28.6%	0.0%
60	Day Care Assistance	9.5%	52.4%	38.1%	0.0%
61	Developmental/Child Enrichment Day Care	38.1%	42.9%	19.0%	0.0%
70	Domestic Violence Prevention	33.3%	33.3%	33.3%	0.0%
80	Early Intervention	4.8%	38.1%	57.1%	0.0%
90	Educational/School-Related Services	0.0%	28.6%	61.9%	9.5%
110	Financial Management Services	28.6%	52.4%	14.3%	4.8%
111	Self-Sufficiency/Life Management Skills Training	23.8%	66.7%	4.8%	4.8%
112	Job Readiness Services	14.3%	57.1%	23.8%	4.8%
113	Educational Services	0.0%	38.1%	57.1%	4.8%
114	English as a Second Language (ESL) Services	42.9%	28.6%	19.0%	9.5%
120	Health-Related Services	19.0%	42.9%	33.3%	4.8%
130	Housing or Other Material Assistance	19.0%	71.4%	4.8%	4.8%
140	Information and Referral	0.0%	42.9%	52.4%	4.8%
141	Follow-Up Services	28.6%	28.6%	28.6%	14.3%
150	Intensive In-Home Services	4.8%	42.9%	52.4%	0.0%
151	Voluntary Home Visiting	42.9%	38.1%	19.0%	0.0%
160	Juvenile Delinquency/Violence Prevention Services	14.3%	42.9%	42.9%	0.0%
170	Leadership & Social Skills Training	33.3%	52.4%	14.3%	0.0%
171	Parent Leadership	38.1%	38.1%	14.3%	9.5%
180	Mentoring	4.8%	61.9%	28.6%	4.8%
181	Peer Counseling	57.1%	38.1%	4.8%	0.0%
190	Nutrition-Related Services	19.0%	33.3%	47.6%	0.0%
200	Other	23.8%	14.3%	0.0%	61.9%
210	Parent-Family Resource Center	42.9%	33.3%	23.8%	0.0%
211	Parenting Education	4.8%	61.9%	33.3%	0.0%
212	Programs for Fathers (Fatherhood)	57.1%	38.1%	4.8%	0.0%
213	Parenting Skills Training	0.0%	66.7%	33.3%	0.0%
220	Respite Care	19.0%	71.4%	9.5%	0.0%
230	Self-Help Groups (Anger Control, SA, DV)	23.8%	52.4%	23.8%	0.0%
231	Mutual Support/Self-Help Group	42.9%	42.9%	14.3%	0.0%
235	Substance Abuse Services	28.6%	57.1%	14.3%	0.0%
240	Socialization and Recreation	14.3%	61.9%	23.8%	0.0%
250	Teen Pregnancy Prevention	23.8%	52.4%	23.8%	0.0%
260	Transportation	28.6%	57.1%	4.8%	9.5%
270	Outreach Services	33.3%	42.9%	14.3%	9.5%
280	Unaccompanied Homeless Youth	47.6%	28.6%	9.5%	14.3%
NC	Families with Children with Disabilities	23.8%	42.9%	33.3%	0.0%
NC	Families with Parents with Disabilities	28.6%	47.6%	23.8%	0.0%
NC	Homeless Families with Children	33.3%	52.4%	9.5%	4.8%
NC	Non-English Speaking Parents	42.9%	52.4%	0.0%	4.8%
NC	Teenage Parents	28.6%	57.1%	14.3%	0.0%