

From: Licensing [mailto:DSS_LICENSING@LISTSERV.COV.VIRGINIA.GOV] **On Behalf Of** Williams, Edwina (VDSS)

Sent: Tuesday, August 08, 2017 9:12 AM

To: DSS_Licensing

Subject: Provider training on September 7th for Region 4--ALFs and ADCCs

The attached file is being sent to assisted living facilities and adult day care centers in the Central Region only from the Virginia Department of Social Services Email Distribution Service.

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**PLEASE JOIN THE
CENTRAL LICENSING OFFICE
DIVISION OF LICENSING-ADULT PROGRAMS**

**FOR
“WHAT’S TRENDING”**

WHEN

Thursday, September 7, 2017

9:00 a.m. - 1:00 p.m.

Registration begins at 8:30 a.m.

WHERE

**Virginia Department of Social Services
Central Regional Office**

1604 Santa Rosa Road, Henrico, VA 23229

FEATURED TOPICS

**Long-Term Care Service Trends • Role of the
Ombudsman Program • Ombudsman Facility Visits • Complaint
Investigations • Financial Exploitation • Reporting to Adult
Protective Services • Legislation Updates • Collaborative
Efforts to Improve Quality of Care • State Licensing Standards**

***Registration begins at 8:30 am • Training begins promptly at 9:00 am**

**Pre-registration is required. Please RSVP by submitting the registration form via fax or email
to the attention of Tameeka Lesley at T.Lesley@dss.virginia.gov.**

Facility Name: _____

Participant 1: _____

Participant 2: _____

Facility Address: _____

Contact Email: _____

Telephone Number: _____

Directions to Central Licensing Office: Take I-95 to I-64W. Take Glenside Drive South exit. Merge onto Glenside Drive past Henrico Doctor’s Hospital. Turn right onto Discovery Drive. Take the 2nd left onto Santa Rosa Road.

**ANNUAL
PROVIDER
TRAINING**

**ALF & ADCC
PROVIDERS**

Attendees Will Receive

***4 Credit Hours**

**You must be present for the entire
training to receive credit and
Certificate**

***Training hours will be reduced for late
arrivals**

SPEAKERS

Marjorie Marker

**Central Region APS Coordinator
Department for Aging and
Rehabilitative Services**

Gretchen Francis

Michelle Williams

Laurie Hunter

**Long-Term Care Ombudsman
Senior Connections
The Capital Area Agency on Aging**

PLEASE RSVP BY

September 5, 2017

***Limit of 2 attendees
per facility**

**CONTACT
FOR QUESTIONS**

Tameeka Lesley

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Fax: (804) 819.7114

Email: T.Lesley@dss.virginia.gov