Knowledge Center Course Display Problems

Problem 1: Course won't display

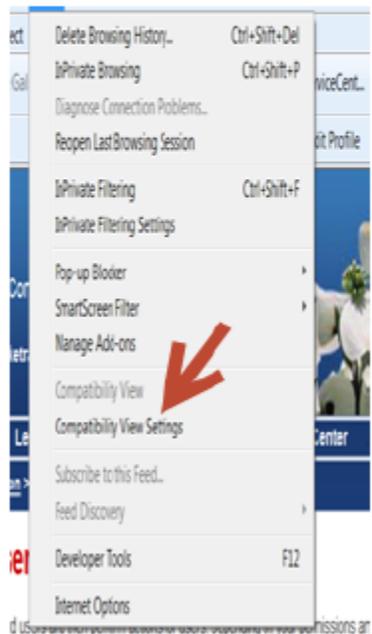Two possible causes:

1. Missing or outdated Adobe Flash Player application
   Fix: Download Adobe Flash Player, a free application from
   http://get.adobe.com/flashplayer/?promoid=KLXMF

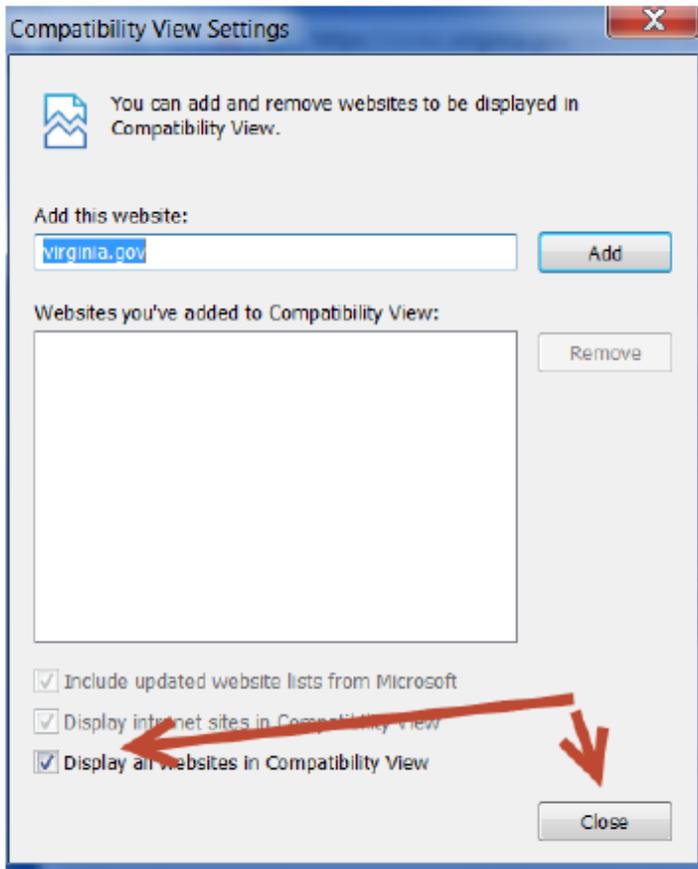2. Compatibility Settings need to be modified
   Fix: Follow these steps -

Step 1: When you are accessing the internet click on tools in the menu bar:

Step 2: Click on compatibilty view settings:

Step 3: Put a check in Display all websites in Compatibility View and click on close.

Problem 2: Course opens in a small screen

Compatibility settings need to be changed by following the steps above.