

VIRGINIA DEPARTMENT OF SOCIAL SERVICES
DIVISION OF LICENSING-ADULT PROGRAMS
CONTACT INFORMATION

LICENSING INFORMATION PHONE LINE:

For information on training, filing complaints or becoming licensed, call Licensing's statewide toll-free number: **1-800-543-7545** or for the Richmond area only, call **804-692-2394**. Information is also available on our website at: www.dss.virginia.gov.

VDSS Regulated Settings: *Assisted Living Facilities and Adult Day Care Centers*

HOME OFFICE

Virginia Department of Social Services
Division of Licensing-Adult Programs
801 East Main Street, 9th Floor
Richmond, Virginia 23219-2901
Tel: (804) 726-7154, Fax: (804) 726-7132

**PLEASE CONTACT THE LICENSING OFFICE SERVING YOUR AREA
LISTED ON THIS PAGE FOR INFORMATION AND ASSISTANCE WITH
LICENSING RELATED INQUIRIES.**

REGION 1, Christopher Fracher, Licensing Administrator

FAIRFAX LICENSING OFFICE

3701 Pender Drive, Suite 125
Fairfax, Virginia 22030
Tel: (703) 934-1505, Fax: (703) 934-1558
Counties: Arlington, Loudon, Fairfax.
Cities: Alexandria, Annandale, Centreville, Fairfax, Falls Church, Herndon.

NORTHERN LICENSING OFFICE

410 Rosedale Court, Suite 270
Warrenton, Virginia 20186
Tel: (540) 347-6345, Fax: (540) 347-6304
Counties: Culpepper, Fauquier, Prince William, Rappahannock, Spotsylvania, Stafford.
Cities: Fredericksburg, Manassas, Manassas Park, Woodbridge, Dale City.

VALLEY LICENSING OFFICE

UVA Medical Park-Augusta
57 Beam Lane, Suite 102
Fishersville, Virginia 22939-2206
Tel: (540) 332-2330, Fax: (540) 332-7748
Counties: Augusta, Clarke, Frederick, Greene, Highland, Madison, Orange, Page, Rockingham, Shenandoah, Warren.
Cities: Harrisonburg, Staunton, Waynesboro, Winchester.

REGION 2, Ivy Burnham, Licensing Administrator

EASTERN LICENSING OFFICE

Pembroke Office Park
291 Independence Blvd., Pembroke IV Office Bldg., Ste. 300
Virginia Beach, Virginia 23462-5481
Tel: (757) 491-3990, Fax: (757) 552-1832
Counties: Accomack, Greensville, Isle of Wight, Northampton, Southampton.
Cities: Chesapeake, Emporia, Franklin, Norfolk, Portsmouth, Suffolk, Virginia Beach.

PENINSULA LICENSING OFFICE

11751 Rock Landing Drive, Suite H6
Newport News, Virginia 23606
Tel: (757) 247-8020, Fax: (757) 247-8024
Counties: Charles City, Gloucester, James City, Mathews, Middlesex, New Kent, Prince George, Surry, Sussex, York.
Cities: Hampton, Newport News, Poquoson, Williamsburg.

REGION 3, Michael Hoback, Licensing Administrator

PIEDMONT LICENSING OFFICE

Piedmont Regional Office
210 First Street, SW, Suite 200
Roanoke, VA 24011
Tel: (540) 204-9631, Fax: (540) 561-7569
Counties: Alleghany, Amherst, Appomattox, Bath, Bedford, Botetourt, Buckingham, Campbell, Charlotte, Craig, Franklin, Halifax, Henry, Nelson, Patrick, Pittsylvania, Prince Edward, Roanoke, Rockbridge.
Cities: Buena Vista, Covington, Danville, Lexington, Lynchburg, Martinsville, Roanoke, Salem.

WESTERN LICENSING OFFICE

190 Patton Street
Abingdon, Virginia 24210
Tel: (276) 676-5490, Fax: (276) 676-5621
Counties: Bland, Buchanan, Carroll, Dickenson, Floyd, Giles, Grayson, Lee, Montgomery, Pulaski, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe.
Cities: Bristol, Galax, Norton, Radford.

REGION 4, Brenda Hornsby, Licensing Administrator

CENTRAL LICENSING OFFICE

1604 Santa Rosa Road, Suite 130
Henrico, Virginia 23229-5008
Tel: (804) 662-9743, Fax: (804) 819-7113
Counties: Albemarle, Amelia, Brunswick, Caroline, Chesterfield, Cumberland, Dinwiddie, Essex, Fluvanna, Goochland, Hanover, Henrico, King & Queen, King George, King William, Lancaster, Louisa, Lunenburg, Mecklenburg, Northumberland, Nottaway, Powhatan, Richmond, Westmoreland.
Cities: Blackstone, Charlottesville, Colonial Heights, Farmville, Lawrenceville, Hopewell, Petersburg, Richmond, Westpoint.