

**From:** Williams, Edwina (VDSS) [mailto:edwina.williams@dss.virginia.gov]  
**Sent:** Tuesday, September 15, 2009 2:45 PM  
**To:** licensingserv@virginiainteractive.org  
**Subject:** Broadcast 5820: Training available-CWS4010: Transformation: Promoting Change by valuing and engaging families  
**Importance:** High

This email with attached files is being sent to you from the Virginia Department of Social Services Email Distribution Service.

\*\*\*Please do not reply to this email.\*\*\*

You may now register for **CWS4010: Transformation: Promoting Change by Valuing and Engaging Families**. This new online course is designed to introduce child welfare workers and their community partners to the Children's Services System Transformation. Please see attachment for information about the course and registration. Thank you.

**SCROLL DOWN TO VIEW ATTACHED FILES**

BROADCAST 5820

DATE: September 9, 2009

TO: Directors, Child Welfare Supervisors and Staff in Local Departments of Social Services and Child Welfare Community Partners

FROM: Paul D. McWhinney, Director, Division of Family Services

TIME: 12:30 p.m.

SUBJECT: Transformation: CWS4010: Transformation: Promoting Change by Valuing and Engaging Families

CONTACT: Tamara Temoney, Family Engagement Project Manager  
(804) 726-7538 or [tamara.temoney@dss.virginia.gov](mailto:tamara.temoney@dss.virginia.gov)

You may now register for **CWS4010: Transformation: Promoting Change by Valuing and Engaging Families**. This new online course is designed to introduce child welfare workers and their community partners to the Children's Services System Transformation.

This course offers an overview of the importance of cultivating a multi-disciplinary approach to child welfare services in Virginia. Upon completion of the course, learners will be able to:

- Explain the purpose of the Transformation and why Virginia is improving the way services are delivered to youth and families
- Describe the Practice Model, its guiding principles, and its importance to child and family service delivery in Virginia
- Recognize the significance of VA-FEM (Virginia's Family Engagement Model) as part of the Transformation
- Define cultural competence and its significance in treating families with dignity and respect
- Identify steps you can take to contribute to transforming the way state and local child serving agencies deliver services in Virginia

As of Sept. 9, 2009, VDSS and local agency staff can access the course via the Knowledge Center at: [http://www.localagency.dss.state.va.us/divisions/training/knowledge\\_center/](http://www.localagency.dss.state.va.us/divisions/training/knowledge_center/).

Community partners can also access the course by visiting: <https://covkc.virginia.gov>.

The course is available to the public on the Virginia Institute for Social Services Training Activities (VISSTA) website at:  
[http://www.vcu.edu/vissta/non\\_vdss\\_employees/courses\\_for\\_non\\_vdss\\_employees.htm](http://www.vcu.edu/vissta/non_vdss_employees/courses_for_non_vdss_employees.htm).

This course requires Adobe Flash Player 8.0 or higher. Local agency staff can download Adobe Flash Player at: <http://spark.dss.virginia.gov/divisions/dis/is/software.cgi>. Contact the Customer Care Center for assistance at 866-637-8482.

# Transformation: Promoting Change by Valuing and Engaging Families

CWS4010



## Announcing! CWS4010: Transformation: Promoting Change by Valuing and Engaging Families

This self-paced, interactive, online course is designed to explore the goals and purpose of Virginia's Children's Services System Transformation as well as why it's important to cultivate a multi-disciplinary approach to services in Virginia. The course also examines Virginia's Practice Model and why the state of Virginia is embracing this new approach. Additionally, the course introduces the Virginia Family Engagement Model (VA-FEM), one of the key components of the Transformation.

### Topics Include:

- The Transformation and why Virginia is implementing this change
- The Practice Model and its importance to child and family service delivery in Virginia
- The significance of the Virginia Family Engagement Model (VA-FEM)
- Steps you can take to contribute to transforming the way state and local child serving agencies deliver services in Virginia

"It was great and really got the purpose of Family Engagement and Transformation across well."

"Provides a useful overview of why Virginia is going through this Transformation, as well as practical tips that workers could use in their day-to-day jobs."

"I would recommend this to all line workers even from the CORE agencies who have not had all the exposure."

"Well developed and excellent for an overview of the Transformation."

"Precise and to the point."

You can register for CWS4010: Transformation: Promoting Change by Valuing and Engaging Families by visiting the VISSTA website at <http://www.vcu.edu/vissta> and clicking on the link indicating Courses for Non-VDSS Employees.

You can access the course when convenient for you and you can stop and start the course as you'd like. After you've completed the modules, you can return to reference the material at any time.