



## Module 2

### The Interview

Take this worksheet with you to observe an interview. Answer the following questions after the interview process is over. Take a few moments to reflect on what you just observed.

1. How did the interviewer greet the client?
2. Did the client seem comfortable? Please explain.
3. How did the interviewer make the client comfortable?
4. Did the client maintain eye contact during the interview?
5. Did the interviewer maintain eye contact during the interview?
6. Did the interviewer use language that made it easy for the client to understand the process?

The above questions related to the interpersonal aspect of the interview. Answer the following questions about the eligibility aspect of the interview.

1. Must a Statement of Facts be printed for every application?
2. How did the interviewer introduce the purpose of Support Enforcement and the completion of the 501 to the applicant?
3. Did the interviewer give the Client the proper brochures/pamphlets?

What are three questions you have for your supervisor about the interview process?

- 1.
- 2.
- 3.