eHHR Summary

presented to the Virginia Health Reform Initiative Advisory Council

eHHR Program Office

Mike Wirth

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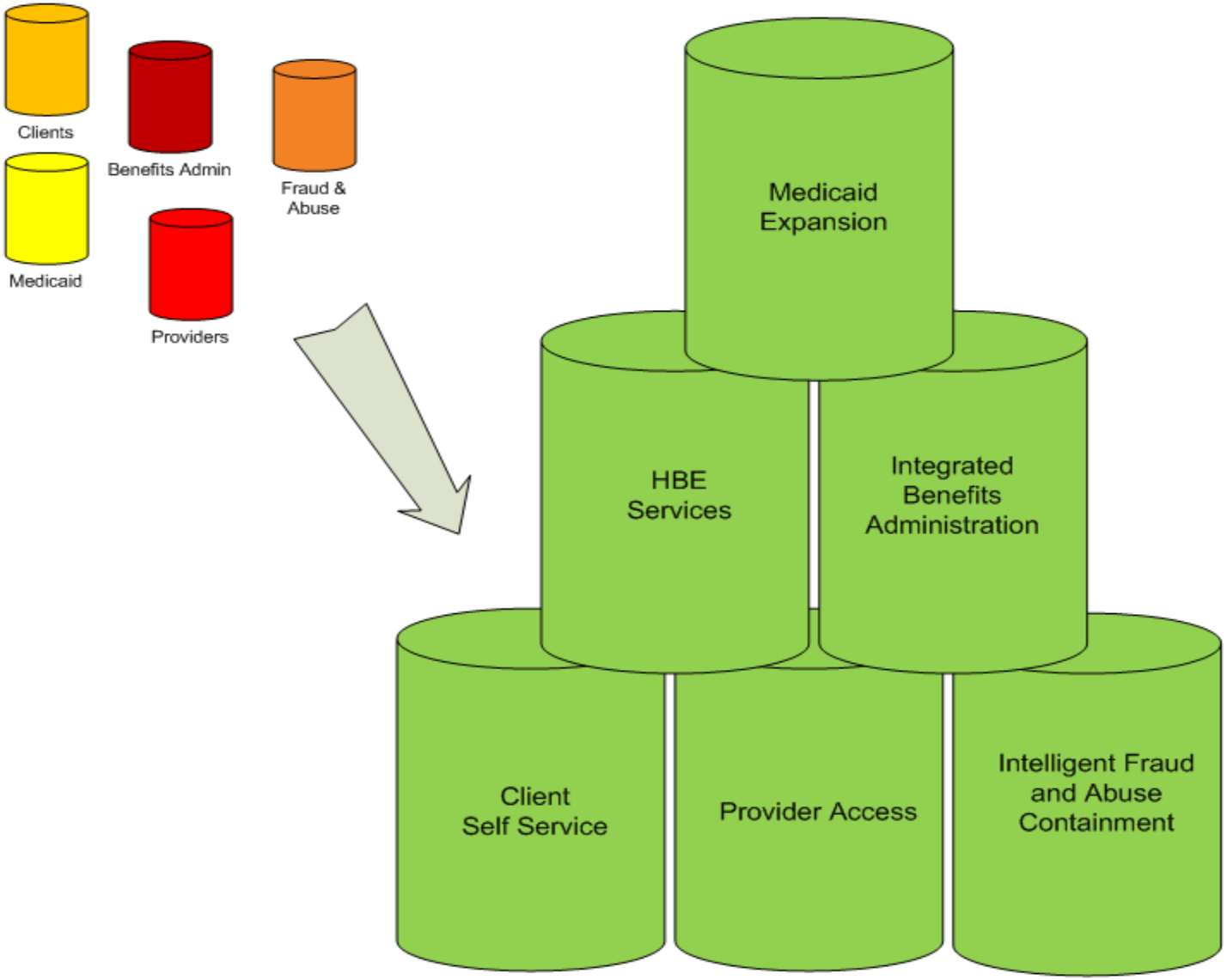
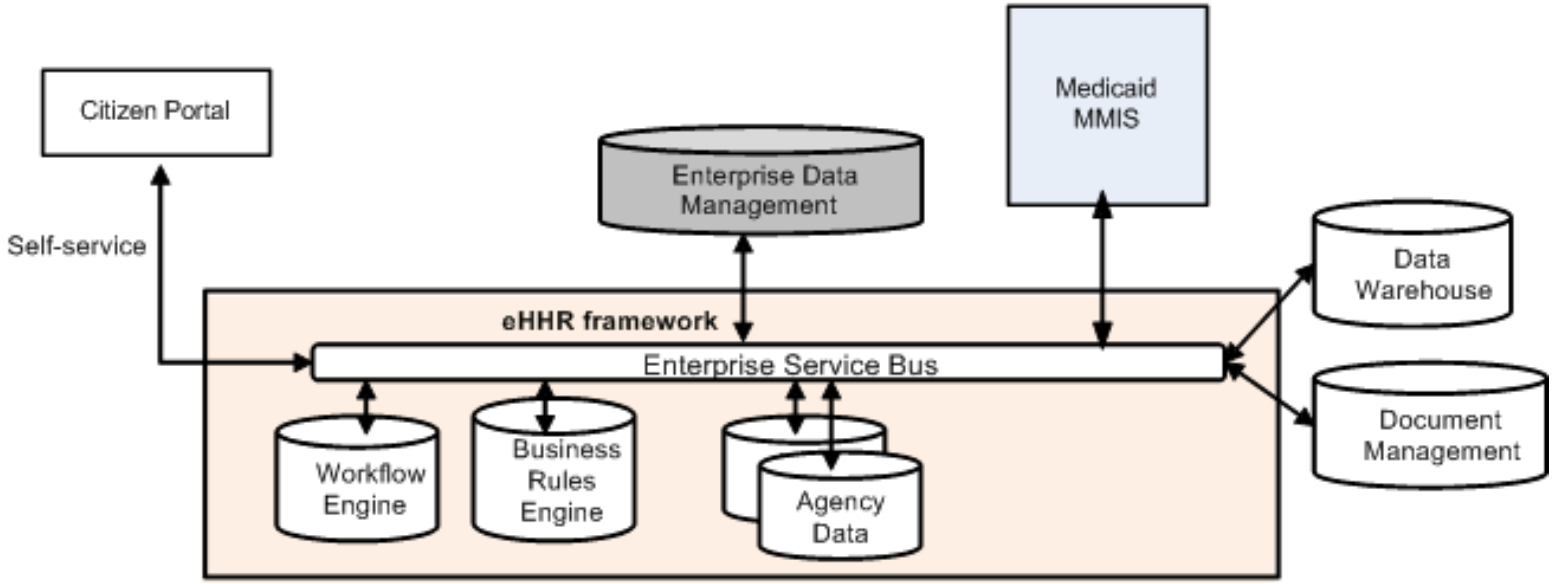
Changing shape of citizen needs



What are the eHHR goals

- Modernize Eligibility and Enrollment services; create a self-service environment to improve service quality and reduce costs
- Create a business framework where new functions can easily be added
- Leverage existing systems that work well
- Recognize that social service policy and workflow are dynamic; need to be flexible
- Enable paperwork reduction through automation
- Fight fraud and abuse with modern citizen identification tools

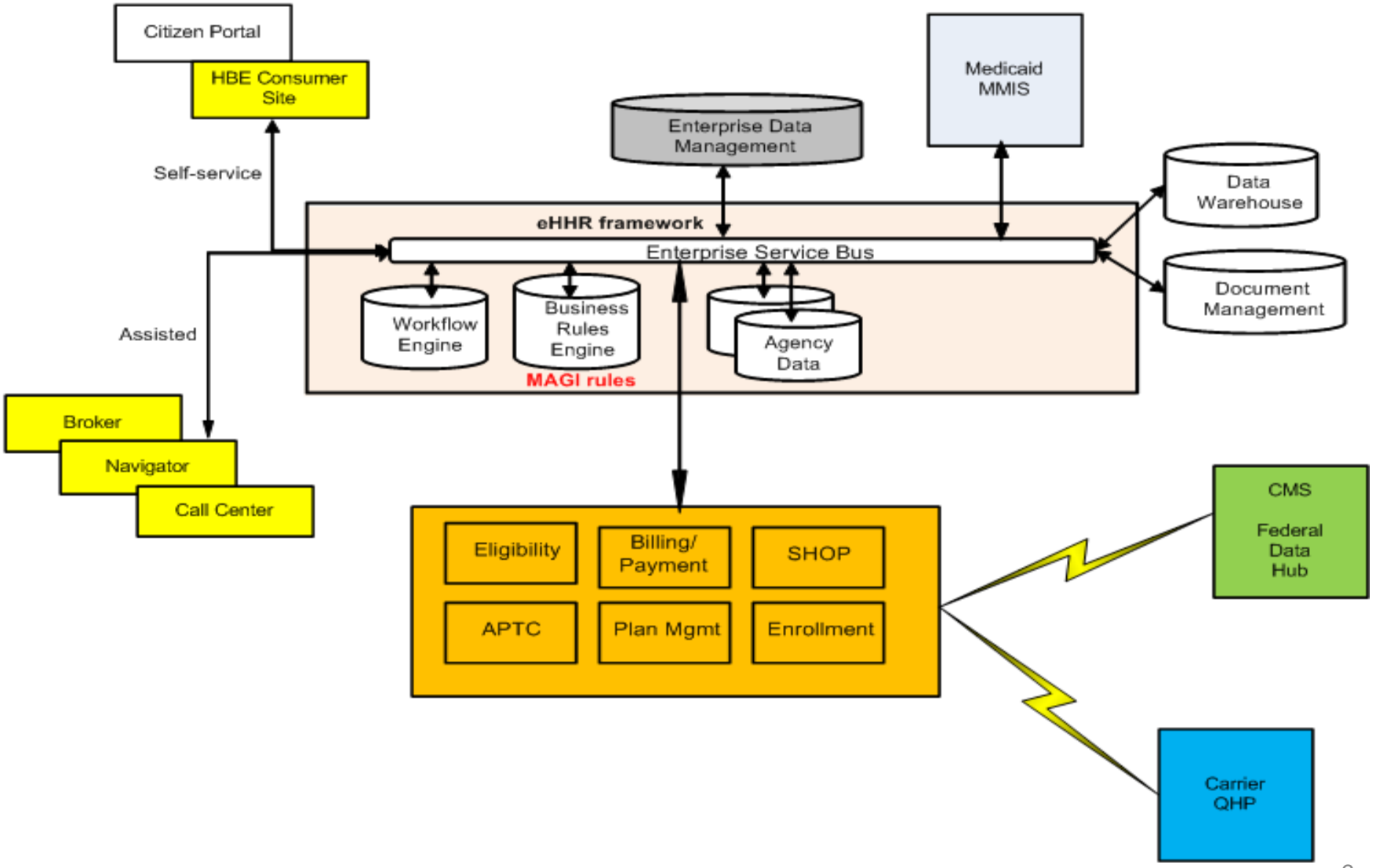
eHHR Technology Vision



How does the HBE integrate?

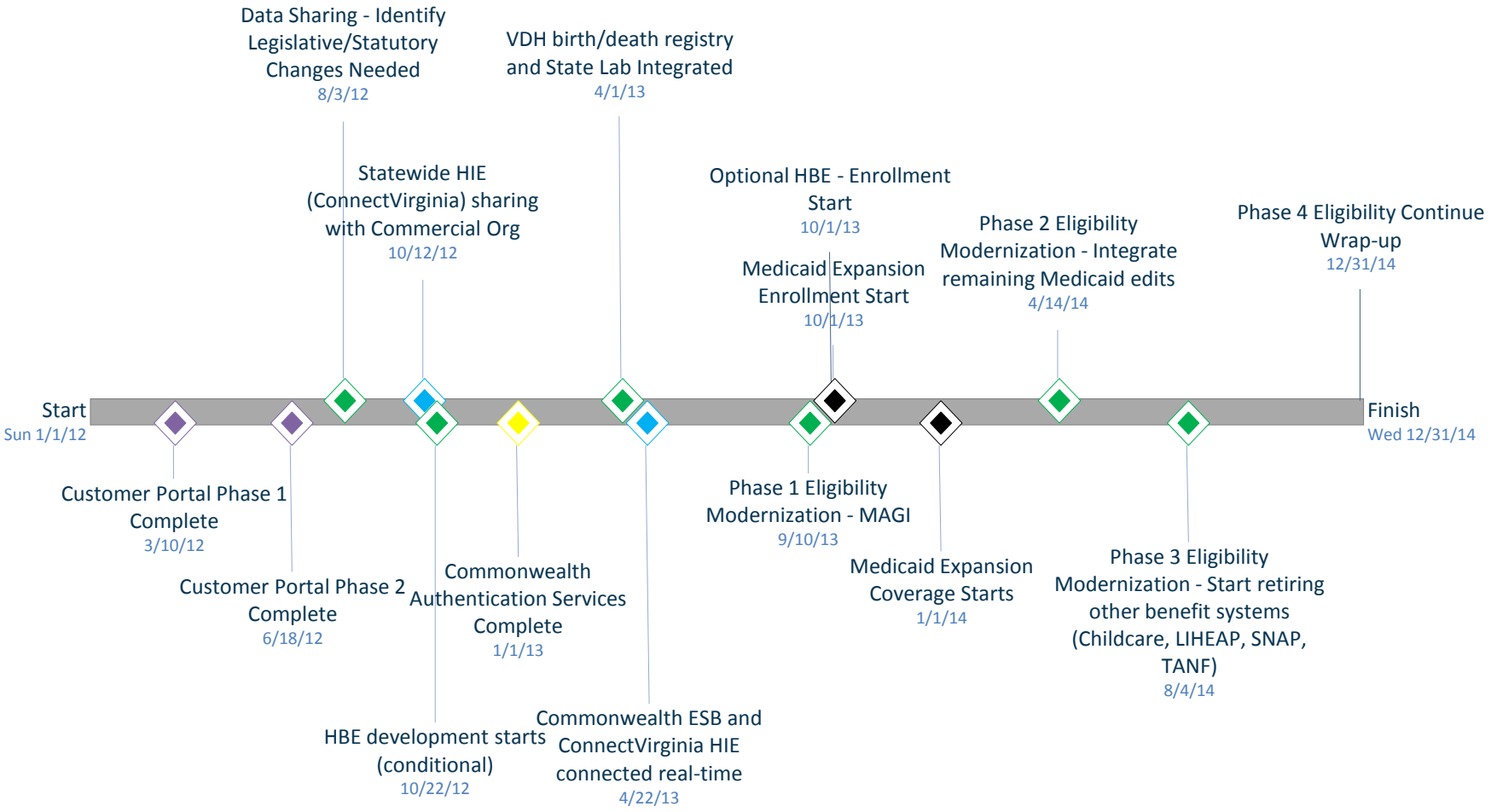
- Becomes a new application launched through the Consumer Portal
- Ties into eHHR via the Enterprise Service Bus
- Leverages eHHR resources for processing business rules, workflow, accessing State data, generating letters and saving documents.
- Adds new web pages for Broker, Navigator, Call Center services
- Adds new business rules for Modified Adjusted Gross Income (MAGI)
- Adds new functions eligibility, enrollment, financial services, etc.
- Adds electronic data interface to the Federal Data Hub
- Adds electronic data interface to the participating Carriers

With HBE System



Holistic Implementation

Timeline


Data Sharing - Identify Legislative/Statutory Changes Needed
8/3/12
VDH birth/death registry and State Lab Integrated
4/1/13
Statewide HIE (ConnectVirginia) sharing with Commercial Org
10/12/12
Optional HBE - Enrollment Start
10/1/13
Medicaid Expansion Enrollment Start
10/1/13
Phase 2 Eligibility Modernization - Integrate remaining Medicaid edits
4/14/14
Phase 4 Eligibility Continue Wrap-up
12/31/14
Start
Sun 1/1/12
Finish
Wed 12/31/14
Customer Portal Phase 1 Complete
3/10/12
Customer Portal Phase 2 Complete
6/18/12
HBE development starts (conditional)
10/22/12
Commonwealth Authentication Services Complete
1/1/13
Commonwealth ESB and ConnectVirginia HIE connected real-time
4/22/13
Phase 1 Eligibility Modernization - MAGI
9/10/13
Medicaid Expansion Coverage Starts
1/1/14
Phase 3 Eligibility Modernization - Start retiring other benefit systems (Childcare, LIHEAP, SNAP, TANF)
8/4/14