Code of Virginia § 63.2-1606(A)
Mandated Reporters of Adult Abuse, Neglect, and Exploitation Include

Certified Nurse Aides

Indicators of Adult Abuse, Neglect, and Exploitation

Physical Signs
- ✓ Dehydration or malnutrition
- ✓ Broken bones
- ✓ Pain from touching
- ✓ Scratches, punctures, burns, or bruises
- ✓ Soiled clothing or bed

Psychological/Behavioral Signs
- ✓ Depression
- ✓ Lack of communication and talking
- ✓ Isolation or withdrawal
- ✓ Anxiety
- ✓ Anger
- ✓ Frequent change of healthcare professionals

Signs of Caregiver Abuse
- ✓ Forced isolation
- ✓ Lack of affection or care for the adult
- ✓ Communicates to others that adult is a burden
- ✓ Conflicting stories or accounts of details
- ✓ Prevents adult from speaking with others
- ✓ Prevents visitation from family and friends
- ✓ Inappropriate sexual relationship or language
- ✓ History of mental illness, criminal behavior, or family violence

Signs of Financial Exploitation
- ✓ Missing personal belongings
- ✓ Suspicious signatures
- ✓ Frequent checks made out to "cash"
- ✓ Elder has no knowledge of monthly income
- ✓ Numerous unpaid bills
- ✓ Discrepancies in tax returns
- ✓ Large bank withdrawal
- ✓ Unusual bank activity
- ✓ A changed will

If you suspect abuse of an adult age 60 or over or an adult who is incapacitated, call your local department of social services or the Virginia Department of Social Services' 24-hour toll-free Adult Protective Services hotline:

1-888-832-3858