The Virginia Department of Social Services is aware of malicious attempts on SNAP EBT and P-EBT cards. Protect yourself and your family by never providing personal information to an unknown or unsolicited source. Please know that you will never be contacted and asked to provide your EBT or P-EBT card or PIN.

IF YOU HAVE REPLIED TO ANY UNSOLICITED NUMBER,
PLEASE IMMEDIATELY CONTACT THE VIRGINIA EBT CLIENT CUSTOMER SERVICE HELPDESK AT 1-866-281-2448 TO REPORT YOUR CARD STOLEN.