

# IMPORTANT EBT CARD SCAM NOTICE



The Virginia Department of Social Services is aware of criminal attempts to steal SNAP EBT card information. Protect your benefits by never providing personal information to any unknown source and by changing your card PIN often. Please know that you will never be contacted and asked to provide your EBT card number or PIN.

**IF YOU HAVE RESPONDED TO ANY UNSOLICITED CALL,  
TEXT OR WEBSITE LINK ABOUT YOUR BENEFITS,**

PLEASE IMMEDIATELY CONTACT THE VIRGINIA EBT CLIENT CUSTOMER SERVICE HELPDESK AT

**1-866-281-2448**

*This message is brought to you in partnership by:*



VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES



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*Click or scan this QR code to learn  
more about EBT scam protection.*

