

PUT THE BRAKE ON DRIVER'S LICENSE SUSPENSION



VIRGINIA DEPARTMENT OF
SOCIAL SERVICES
DIVISION OF CHILD
SUPPORT ENFORCEMENT

The Virginia Department of Social Services' Division of Child Support Enforcement (Division) offers services when parents fall behind on payments and before their driver's licenses are suspended. If a parent receives a Notice of Intent to Suspend Driver's License, it is an opportunity to meet with the Division to avoid driver's license suspension. Don't throw away this letter - there are options!

Over 20,000 Parents Avoided Suspension Last Year!

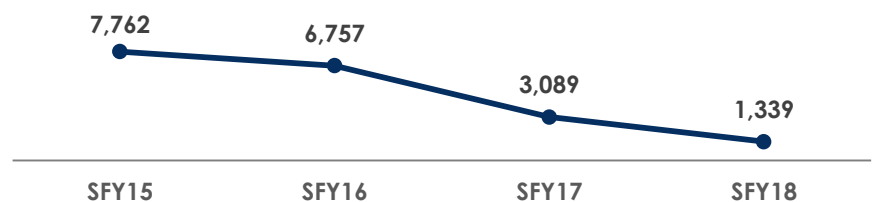
GET BACK ON THE ROAD



Enroll in Family Engagement Services

Participating in our family engagement services may prevent license suspension due to nonpayment of child support. The Division engages with parents to develop goals and services tailored to their specific needs. Services include assistance with job readiness, skills training, job referrals, or other barriers through referrals to community partners. Depending on parents' individual situations, modifying a support obligation through a review and adjustment or addressing arrearages through the TANF Debt Compromise program (to reduce the amount of child support debt owed to the state) may be an option.

**Driver's License Suspensions
Have Decreased 83%**



Beginning in 2015, the Division enhanced its program to offer family engagement services **prior** to referring parents to court. If the parent does not participate in family engagement services, the Division will not refer suspension to DMV until **after** the court conducts a full and fair hearing.



Learn about Payment Agreements

Establishing a payment agreement ensures that the parent's license will not be suspended due to nonpayment of child support. However, fewer parents are taking advantage of this option compared to previous years (down 57% in SFY2018 compared to SFY2015).



Learn about how you may obtain a restricted driver's license

If a parent's license has been suspended, a court may issue a restricted license allowing the parent to drive for specific reasons and at specific times, such as for work, job interviews, certain health care appointments, childcare and visitation, court appearances, religious worship, and appointments at child support offices for family engagement services. Parents participating in the Division's administrative intensive case monitoring program may also request a restricted license to drive to family engagement-related appointments. Va. Code § 18.2-271.1(E).

We are here to help!

Community partners: Contact your local district office, call our Customer Service Center at 800-468-8894 or email ASKDCSE@dss.virginia.gov to learn about our services for parents.

Parents: Contact our Customer Service Center at 800-468-8894 to speak with a representative to understand the options available to you, including participating in family engagement services, payment agreements, review and adjustments of child support obligations, obtaining a restricted driver's license and more.