Shelter Policies

What is it?

Guidance informed by staff and survivors

Shelter policies should be guided by the safety and security of clients, residents, and staff. Create policies in as supportive a way as possible and develop clear methods for informing residents about policies.

Why is it important?

Survivor centered and guided by safety needs for all

Policies make a distinction between behaviors that help with communal living and behaviors that threaten safety for residents and staff. Shelter policies are clearly communicated to residents.

Is this required?

Maybe!

If your program receives funding through VAWA and FVPSA, you are required to use a voluntary services model. Develop Shelter Policies with safety and security in mind.

How do we make it happen?

Reflect, review, & make it transparent

Reflect on policies to determine what is necessary for safety. Revisit policies as needed.

The program’s grievance procedure should be explained and accessible to anyone who needs it. The grievance procedure for an involuntary exit should involve more than one staff member in the decision.