Shelter Intake

What is it?

Welcoming and informative
Intake is a process to gather and share information that will help the survivor make empowered choices about their safety and determine which services might be most meaningful for them.

Why is it important?

Trust building
This is the primary opportunity to welcome a survivor to the program and is a critical opportunity to build trust, share information about the shelter and services, and invite the survivor to begin to share their story if they choose.

Is this required?

Yes
While there are no rules requiring a particular methodology for intake, many funders and community partners require specific information that can be gathered during the intake process.

How do we make it happen?

Identify necessary questions and establish uniform process
All advocates will work a little differently, but sharing a basic understanding of what information is necessary and how to practice empathy with trauma survivors will go a long way towards making intake feel more empowering for everyone involved.