

# Mobile Advocacy



VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

DFS Division of  
Family Services

## What is it?

### **Accessible, offsite services**

Using alternative meeting spaces can support eliminating barriers to services, such as lack of transportation, and make clients more comfortable and receptive to receiving services.

## Why is it important?

### **Meeting people where they're at**

By meeting with clients in a variety of community spaces, we can reach clients who otherwise might not be able to receive help. When survivors have more autonomy, the outcomes are often better aligned with their goals.

## Is this required?

### **Yes!**

The Professional Standards promote a range of individualized services including services within the community as high quality integrated services and support to survivors.

## How do we make it happen?

### **Planning is key**

Offsite services are available at diverse locations spanning geography, community resources, and accessibility. Safety planning is always a central component of planning and providing a mobile service. Agencies develop and strengthen relationships with community spaces and entities to provide flexible spaces for off site/mobile services.