The attached file is being sent to assisted living facilities from the Virginia Department of Social Services Email Distribution Service.

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DATE: December 30, 2021

TO: Assisted Living Facilities

FROM: Tara Ragland, Director, Division of Licensing Programs

RE: ALF Infection Prevention and Control Survey and Documents Request

On November 15, 2021, the Virginia Department of Social Services - Division of Licensing Programs (VDSS) issued a memo to providers announcing the receipt of a grant in partnership with the Virginia Department of Health (VDH). This grant will provide essential infection prevention and control support to licensed adult providers throughout the Commonwealth of Virginia.

To determine the educational and training needs of those working in assisted living facilities, we must receive feedback from as many people employed in assisted living facilities as possible.

VDSS is requesting your assistance with the following:

- Print and post the attached flyer by your time clock(s), breakroom, nurses' stations, kitchen, and any non-resident areas frequented by staff members. This will ensure staff can complete the survey anonymously. This survey is for ALL staff, clinical and nonclinical.
  - The flyer contains a QR code which staff members can scan with their cell phones to access the survey.
- Submit your facility’s Infection Control Plan and any other policies regarding COVID-19 or other infectious and communicable diseases, including but not limited to the following:
  - Staff orientation and initial training
  - Administrator training
  - Direct care staff training
  - Volunteers
  - Staff health records and requirements
  - Health care oversight
- Admission and retention of residents
- Physical examination and report
- Visitation in the facility
- COVID-19 Mitigation Plan
- Blood glucose monitoring
- Environmental Services
- Any other policies pertaining to infectious and communicable diseases

- Complete the survey and submit documents by January 13, 2022. All requested documents should be emailed to IPCTeam@dss.virginia.gov.

Recommendations for improvements of Infection Control Plans and other submitted policies will be provided by VDSS Infection Preventionist (IP) Consultants.

The information gathered will not be used in a punitive manner but will ensure a thorough assessment of the infection prevention and control issues within assisted living facilities. This will help VDSS build a training program applicable to provider needs. We are excited about this opportunity to provide guidance and support to you and your staff and look forward to assisting you in the vital work of mitigating COVID-19 and other infectious and communicable diseases. Thank you for your continued support.

For more information on the ELC Grant or this request, please reach out to us at IPCTeam@dss.virginia.gov.
Here’s how to use a QR code:

- Open your camera app, point it at a QR code above and hold steady for a few seconds.
- If a notification appears, tap on it.
- If you don’t get a notification, go to Settings and enable QR code scanning.

Help us, help you 😊

Please scan the QR code below to provide your input regarding infection prevention and control in assisted living facilities.

This survey is your voice! Help us give you the tools you need in your toolbox to feel safe and confident in your ability to protect yourself and those in your care. Please encourage your colleagues to participate.

We need to hear from you!