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Date: Wed, Jun 17, 2020 at 3:45 PM
Subject: Immediate Response Requested: COVID-19 Survey and Assistance
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COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

DATE: June 17, 2020

TO: Licensed Assisted Living Facilities

FROM: Tara Ragland, Director, Division of Licensing Programs

RE: Immediate Response Requested: COVID-19 Survey and Assistance

Governor Northam's COVID-19 Long-Term Care Task Force (Task Force) is dedicated to assisting you and your teams in supporting successful and sustainable steps for the next phase of COVID-19 response. This phase will incorporate CDC-recommended guidance and testing in assisted living facilities, along with suggested best practices. Long-term care facilities are a very high priority, and we hope to use this survey information to provide optimal support where needed.

To better understand how we can assist you with your clinical and financial needs, the Task Force asks that you respond to an important resource survey. We have tried to avoid areas for which there is existing data, but we also hope to gain an updated picture of your current operating situation. Based on the survey responses, we are hopeful that we will be able to assist providers in need.

Please respond to the survey by close of business this Friday, June 19, 2020. If you have already completed the survey, it is not necessary to complete it again.

We recognize this is a short turnaround time; however, the information you provide is extremely important in allowing us to assist you.

Please click on the link below to access the survey:

[Assisted Living Survey](#)

NOTE: If your facility includes a memory care unit, please respond to this survey as well:

[Memory Care Unit Survey](#)

Thank you for your assistance and your participation in this survey.