

From: **Williams, Edwina** <edwina.williams@dss.virginia.gov>
Date: Thu, Jun 30, 2022 at 4:56 PM
Subject: The Joint Commission on Health Care (JCHC) ALF Affordability Survey
To: <DSS_LICENSING@listserv.cov.virginia.gov>

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COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

MEMORANDUM

DATE: June 30, 2022

TO: Assisted Living Facilities

FROM: Tara Ragland, Director, Division of Licensing Programs (DOLP)

SUBJECT: Joint Commission on Health Care (JCHC) ALF Affordability Survey

The [Joint Commission on Health Care](#) is conducting a study on the affordability of assisted living facilities in Virginia. As part of their work, they will be reaching out to request your insight as an ALF administrator in Virginia. We strongly encourage you to participate in their survey.

You should be receiving an email soon with a link to complete the survey. The survey closes on July 13, 2022.

Please see the below memo from JCHC for more information.

If you have any questions, please contact Estella Obi-Tabot at eobi-tabot@jhc.virginia.gov.



JOINT COMMISSION ON HEALTH CARE

Delegate Patrick A. Hope, Chair

Senator George L. Barker, Vice Chair

TO: Virginia ALF Administrators and Executive Directors
FROM: Jeff Lunardi, Executive Director
DATE: June 24, 2022
RE: Notice of Upcoming JCHC Survey to ALF administrators.

Dear Administrators,

This letter is to inform you of an upcoming survey the Joint Commission of Health Care (JCHC) is conducting as part of their [Affordability of Assisted Living Study](#). It is important to note, the survey intends to better understand the needs of your residents, and those at large who are not yet able to afford assisted living. For this reason, JCHC staff will inquire about your facilities' rates, how the rate is charged, and the funding sources your residents use to finance their stay.

We have heard consistently from ALF administrators and staff about the challenges serving residents with limited resources, and this survey will collect valuable information to share with our Commission Members. When you receive communication about this survey, please complete it as soon as possible. The information the JCHC staff collect in this survey will be aggregated before it is reported, therefore none of the information will be tied to you or your facility. Thank you for your support in these efforts.

Survey Information:

- You will be receiving an email from Wendi Wilson-John (surveys@qualtrics-survey.com) the week of June 27th, with a link to complete the survey.
- The survey will take about 10-15 minutes to complete.
- Please complete the survey by **July 13th, 2022**.
- The survey link automatically saves your responses. If you need to complete the survey at another time, you will need to use the same browser (e.g. Chrome, Firefox, Internet Explorer, etc.) to continue from where you left off.
- If you do not receive the survey, please check your spam inbox, and/or contact eobi-tabot@jchc.virginia.gov

If you have questions about this survey please contact the lead analyst, Estella Obi-Tabot, at eobi-tabot@jchc.virginia.gov.

Respectfully,

Jeff Lunardi