From: Licensing [mailto:DSS_LICENSING@LISTSERV.COV.VIRGINIA.GOV] **On Behalf Of** Williams, Edwina (VDSS)
Sent: Thursday, January 11, 2018 11:38 AM
To: DSS_Licensing
Subject: Fieldprint Fingerprint Communication

The attached files are being sent to children's residential facilities and child placing agencies from the Virginia Department of Social Services Email Distribution Service.

Please do not reply to this email.

SCROLL DOWN TO VIEW ATTACHMENT

COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

DATE: **January 11, 2018**

TO: **Licensed Child Placing Agencies**
LDSS Child Placing Agencies
Children's Residential Facilities

FROM: **Charlene Vincent, Director, Division of Licensing – Children's Programs**

SUBJECT: **Fingerprint based background checks – Scheduling an appointment and process changes**

This memo is to provide you information about how to schedule an appointment for fingerprinting and what to expect if an individual has a criminal record.

The VDSS website, http://www.dss.virginia.gov/family/children_background.cgi, will be updated with the power point that is attached to this memo, about 'making an appointment' for a fingerprint check.

VDSS expects to 'go live' with the Fieldprint fingerprinting process on January 16, 2018.

Fingerprinting appointments

Where does an individual go to be fingerprinted?
Fieldprint is the company DSS is working with to take fingerprints. Individuals must make an appointment online. Fieldprint will not take walk in appointments. There are many locations across the state to choose from. Locations can be found on the Fieldprint website: https://fieldprintvirginia.com/. Click on "our locations" for a zip code search. This will give you the address and hours of operation of locations.

What information does an individual need to register for an appointment to be fingerprinted?
To be able to register for a fingerprint appointment individuals must have a Fieldprint code and a facility ID. The Office of Background Investigations will send out Fieldprint codes and facility IDs to providers when it is time to begin fingerprinting, which is expected to be January 16, 2018. Providers should share this information with the individuals required to obtain a fingerprint based background check when they are ready to be fingerprinted.

***Note about Fieldprint codes**: These codes are specific to an assigned role. Individuals must make sure you use the correct Fieldprint code when you register. For example, employees must use the employee Fieldprint code. Household members must use the household member

Fieldprint code. Foster parents must use the foster Fieldprint code and adoptive parents must use the adopt Fieldprint code.

Individuals will be asked for personal information. This includes social security number, date of birth, current address, out of state addresses (from the past five years), phone number, and email. Make sure to have the information handy before beginning the registration process.

What must be presented at the fingerprinting appointment?
Once registered for an appointment, individuals will receive a confirmation page. Individuals must bring that confirmation to the appointment. The page can be printed or shown on a mobile device. Individuals must also bring two forms of ID. One ID must be a picture ID. A list of appropriate forms of ID can be found on the Fieldprint website and is included on the confirmation page.

How much does it cost for fingerprinting?

VDSS will be billed for the cost of fingerprinting for individuals from Local Department of Social Services homes. Individuals with Children's Residential Facilities and Licensed Placing Agencies must pay for fingerprinting during the online registration process.

The current costs are:

Employees (Children's Residential Facilities), potential foster/adoptive parents, birth parents, household members	$57.00
Volunteers (Children's Residential Facilities)	$38.00

Process Changes

Providers will no longer receive stamped fingerprint cards. If no criminal history is found or if there are no barrier crime convictions in a criminal history, OBI will email an "eligible" determination letter to the provider.

If an individual has a barrier crime conviction, OBI will email a "not eligible" determination letter to the provider and the individual. If there is not enough information to determine if a person is eligible or not eligible to work with children, OBI will email an "unable to determine" determination letter to the provider and the individual.

If there is a Virginia criminal record, it will be mailed to the provider with a "not eligible" or "unable to determine" letter. No criminal record results will be mailed for individuals that are found eligible.

After two rejections (VA or FBI), a name search will be conducted. The provider will be notified if this happens.

More information can be found in the OBI procedures manuals. There is a procedure manual for Children's Residential Facilities and for Child Placing Agencies. The manuals will be added to the webpage: http://www.dss.virginia.gov/family/children_background.cgi

If there are questions, please contact your licensing inspector or licensing office.

Fieldprint

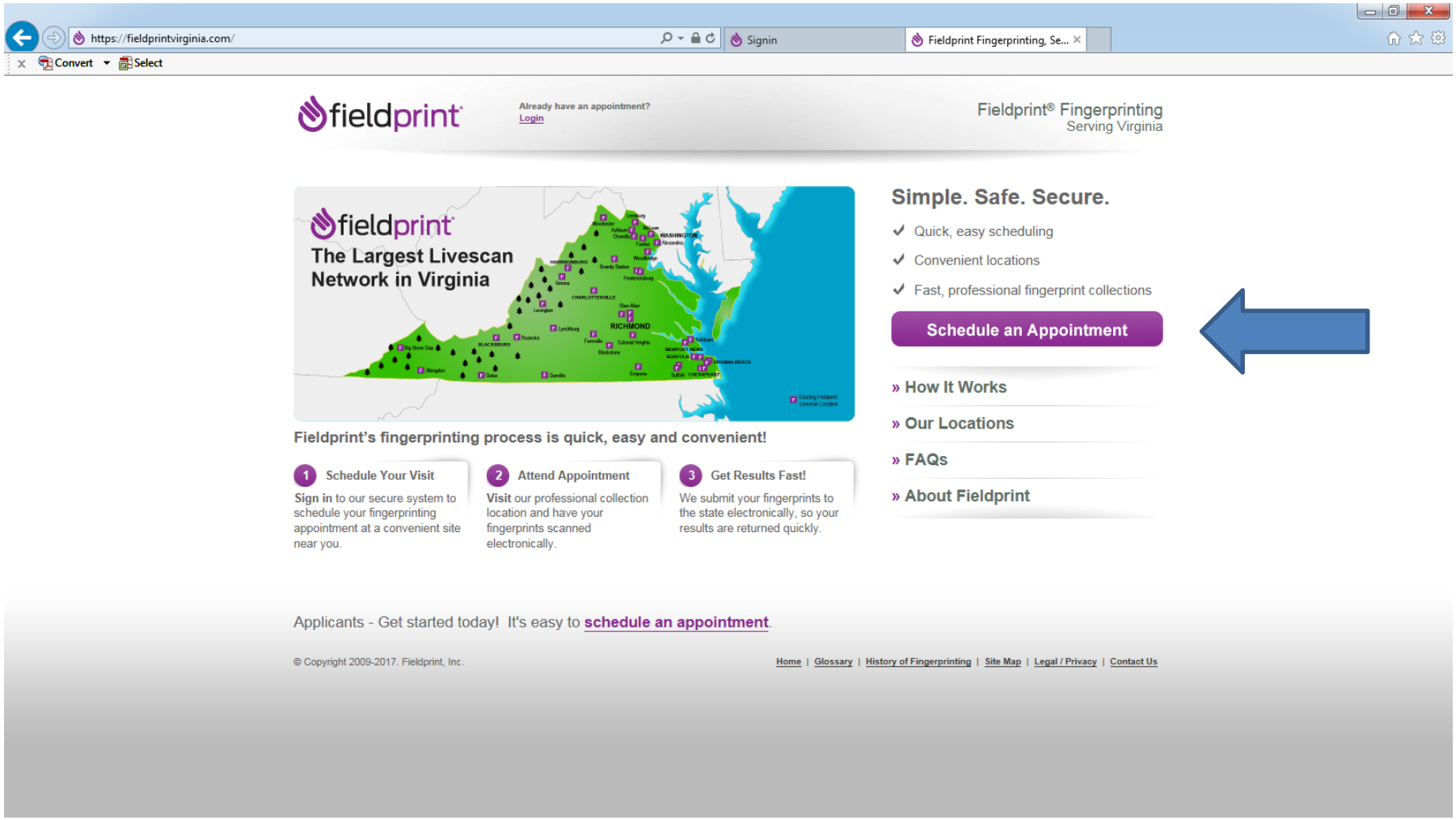
How to register for an appointment
to be fingerprinted

Things to know before you begin

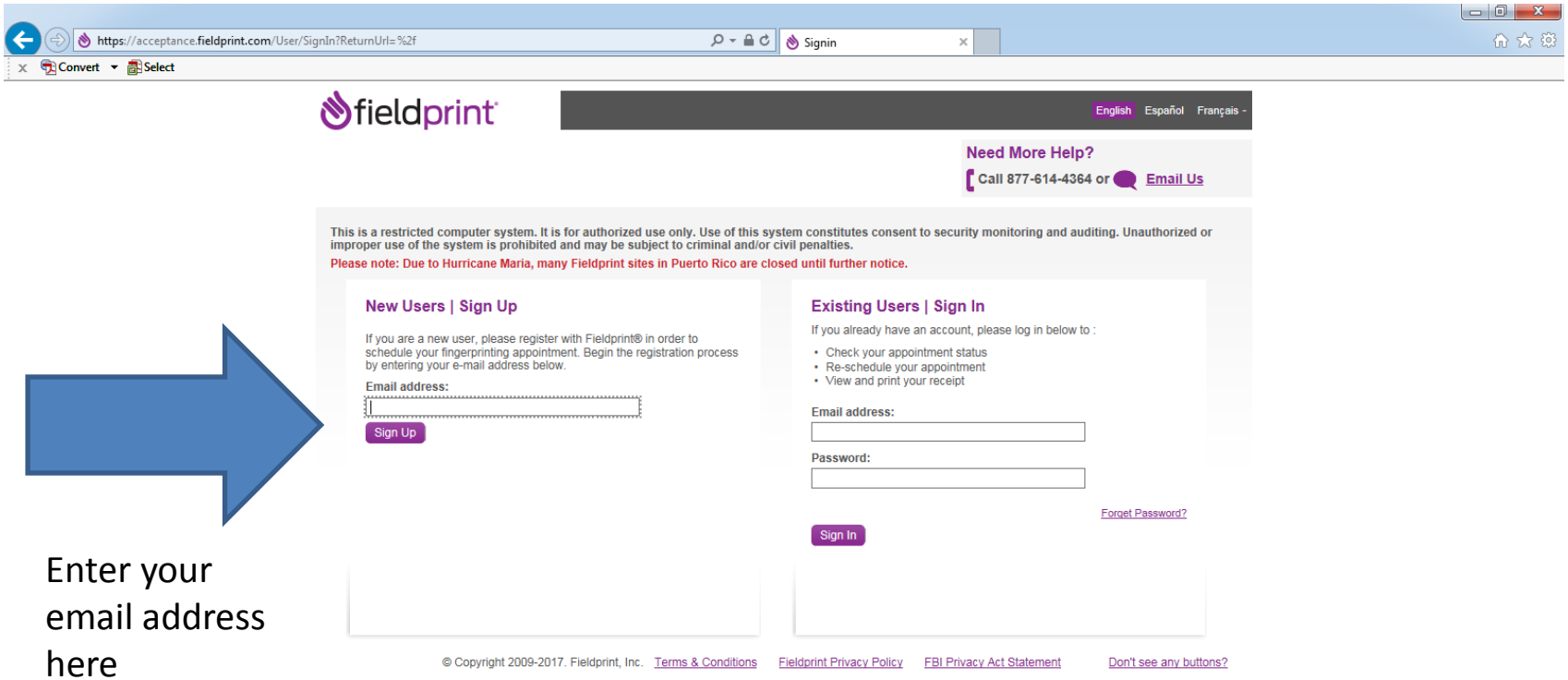
- You will be asked for the following:
  - name
  - phone number and email
  - current address
  - social security number
  - citizenship
  - place of birth
  - out of state addresses, if you lived out of state in the past 5 years
  - Fieldprint code
  - Facility code

  Have this information handy before you begin your registration.

Go to https://fieldprintvirginia.com/ and click “Schedule an Appointment”

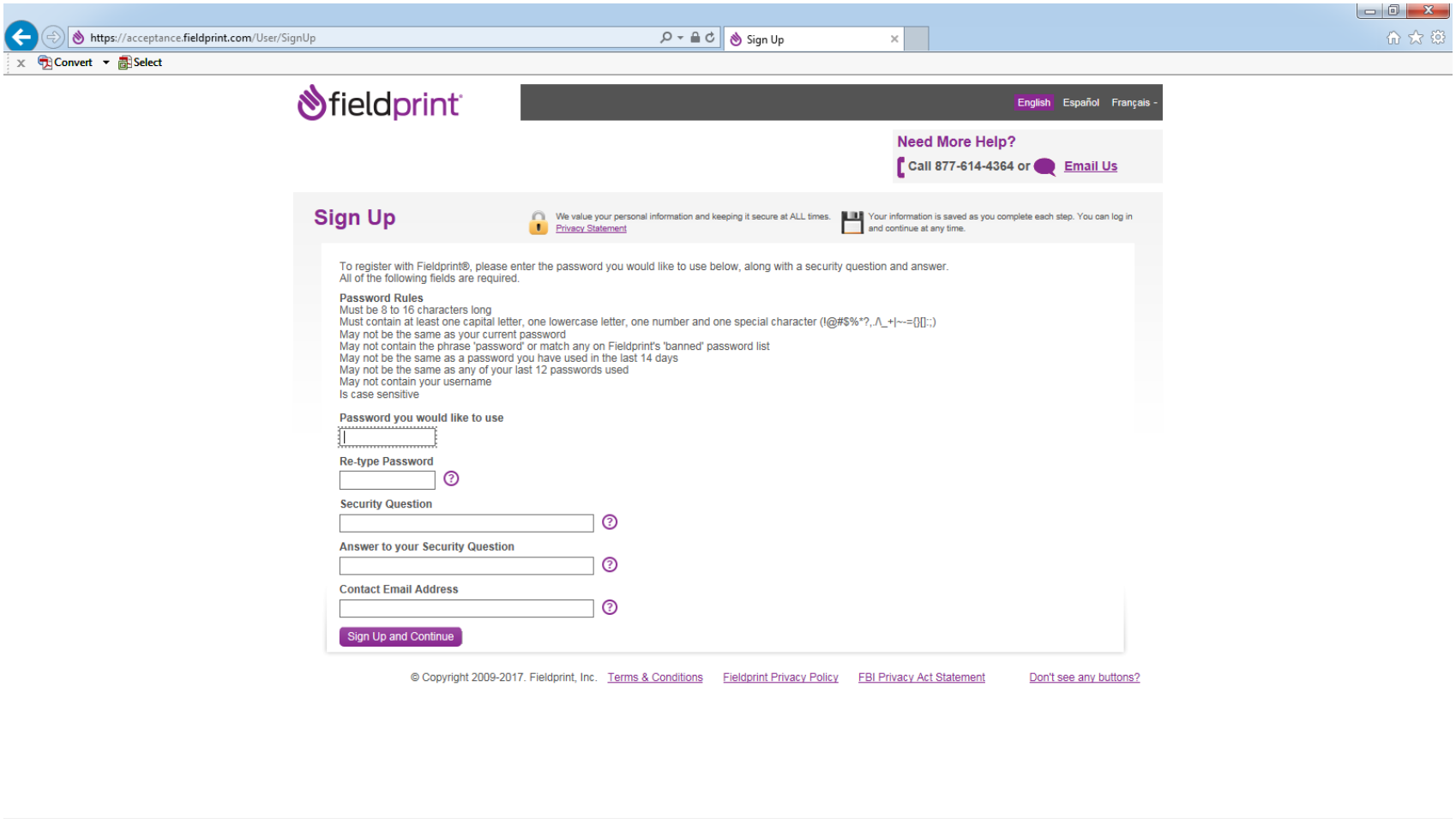


Create an Account

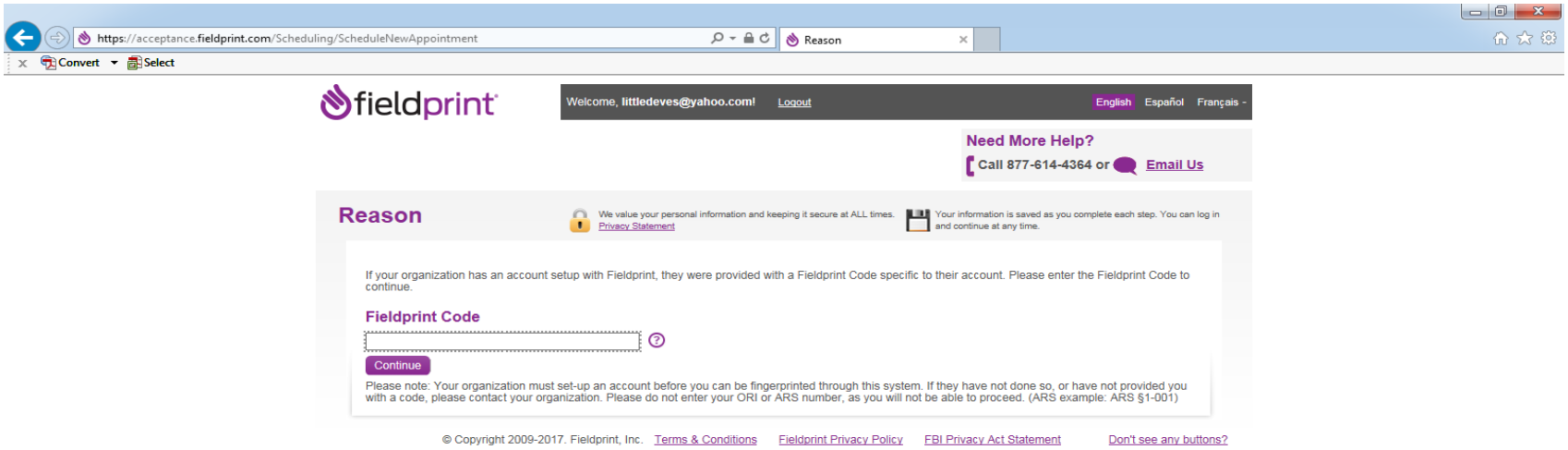


Enter your email address here

Create a password and security question



Enter your Fieldprint Code



Your Fieldprint Code is specific to your facility. It identifies which program you are working with and what type of applicant you are.

Providers should have received an email from the Office of Background Investigation with your Fieldprint Codes.

If you do not have a code, check with your employer.

If you are the provider and do not have the code, contact OBI at 804-726-7884.

Personal Information

https://acceptance.fieldprint.com/Scheduling/PersonalInformation

Personal Information

Convert Select

fieldprint

Welcome, deborah.eves@dss.virginia.gov! Logout

English Español Français -

1 Data Collection

2 Time and Location

3 Confirmation

Need More Help?

Call 877-614-4364 or Email Us

Personal Information

We value your personal information and keeping it secure at ALL times. Privacy Statement

Your information is saved as you complete each step. You can log in and continue at any time.

Please enter your personal information below.

NOTE: The information entered on this screen must belong to the person being fingerprinted. The name provided for the appointment must match both forms of identification and the date of birth must be on the primary form of ID, and must match exactly. Your appointment will not be completed if you cannot provide two forms of matching IDs.

Acceptable Forms of ID

First Name: Middle Name: **Last Name:** Suffix: Select.....

Please enter any other names or aliases you have used. If you have used more than one alias, please click the "Add another name" button below to enter other aliases.

First Name: Middle Name: Last Name: Suffix: Select.....

+ Add another name

Social Security Number:

Enter your full name here

You can add additional names here

Enter your "alias" or any other name you use or have used here

Personal Information

Address Line 1:

Address Line 2 (Suite/Apt/etc.):

City:

State:
Select.....

Zip Code:

Date of Birth:
Month / Day / Year

Phone:

Alternate Phone:

E-mail:

Preferred Contact Method:
Phone E-mail

Appointment Reminder:
Would you like a message appointment reminder sent the day of your appointment?
Text Message E-mail: No

Save and Continue

Fill out all the boxes completely

You must choose how you want to be contacted and if you want an appointment reminder.

Last Login:11/28/17 7:55© Copyright 2009-2017. Fieldprint, Inc. Terms & Conditions Fieldprint Privacy Policy FBI Privacy Act Statement Don't see any buttons?

Add your Demographic information

https://acceptance.fieldprint.com/Scheduling/Demographics

Demographics

Convert Select

fieldprint

Welcome, deborah.eves@dss.virginia.gov! Logout

English Español Français -

1 Data Collection

2 Time and Location

3 Confirmation

Need More Help?

Call 877-614-4364 or Email Us

Demographics

We value your personal information and keeping it secure at ALL times. Privacy Statement

Your information is saved as you complete each step. You can log in and continue at any time.

Please complete the following questions. This information is used to positively identify you when performing a fingerprint-based background check.

NOTE: Fieldprint is required to provide demographic values established by the FBI and/or state and federal agencies.

Citizenship: United States of America (USA)

Place of Birth: Select.....

City of Birth:

Gender: Select.....

Your Height: Select... ft. Select... in.

Your Weight:

Eye Color: Select.....

Hair Color: Select.....

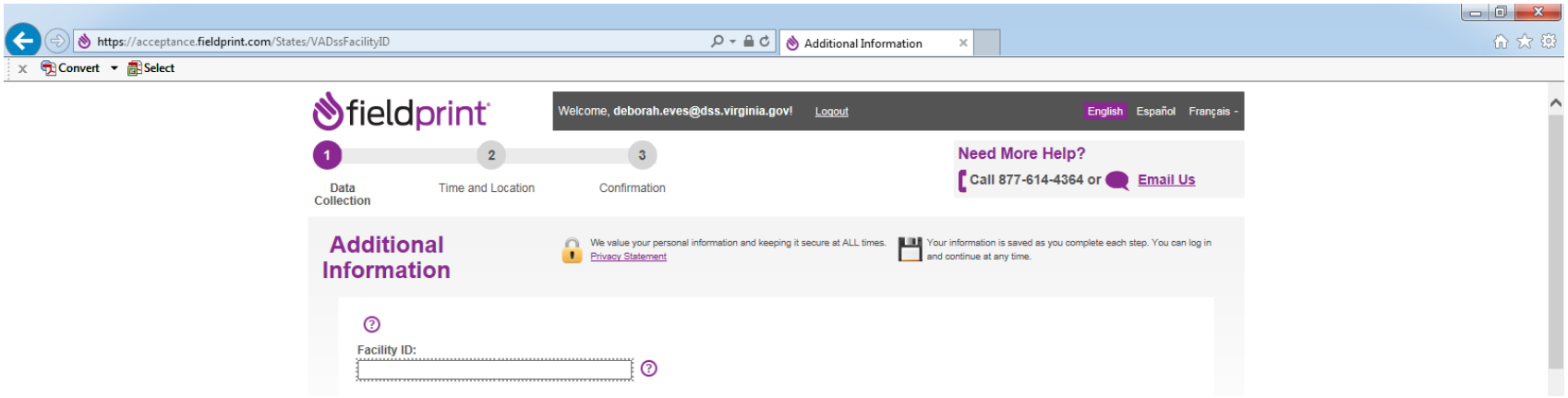
Race: Select.....

Save and Continue Back

Fill this out completely. This information is required by the Virginia State Police and FBI.

Last Login:11/28/17 7:55© Copyright 2009-2017. Fieldprint, Inc. Terms & Conditions Fieldprint Privacy Policy FBI Privacy Act Statement Don't see any buttons?

Additional Information



The Facility ID is assigned to each provider. All providers should have received their Facility ID in an email from the Office of Background Investigation.

If you do not have the Facility ID, please contact your employer.

If you are a provider and do not have a Facility ID, contact OBI at 804-726-7884.

If you have lived out of the state in the last 5 years enter each address and dates starting with the most recent.

If you have lived out of the state within the last 5 years enter each location and dates starting with the most recent.

Out of State 1

From Date:

To Date:

Address Line 1:

Address Line 2 (Suite/Apt/etc.):

City:

State:

Select.....

Zip Code:

Out of State 2

From Date:

To Date:

Address Line 1:

Address Line 2 (Suite/Apt/etc.):

City:

State:

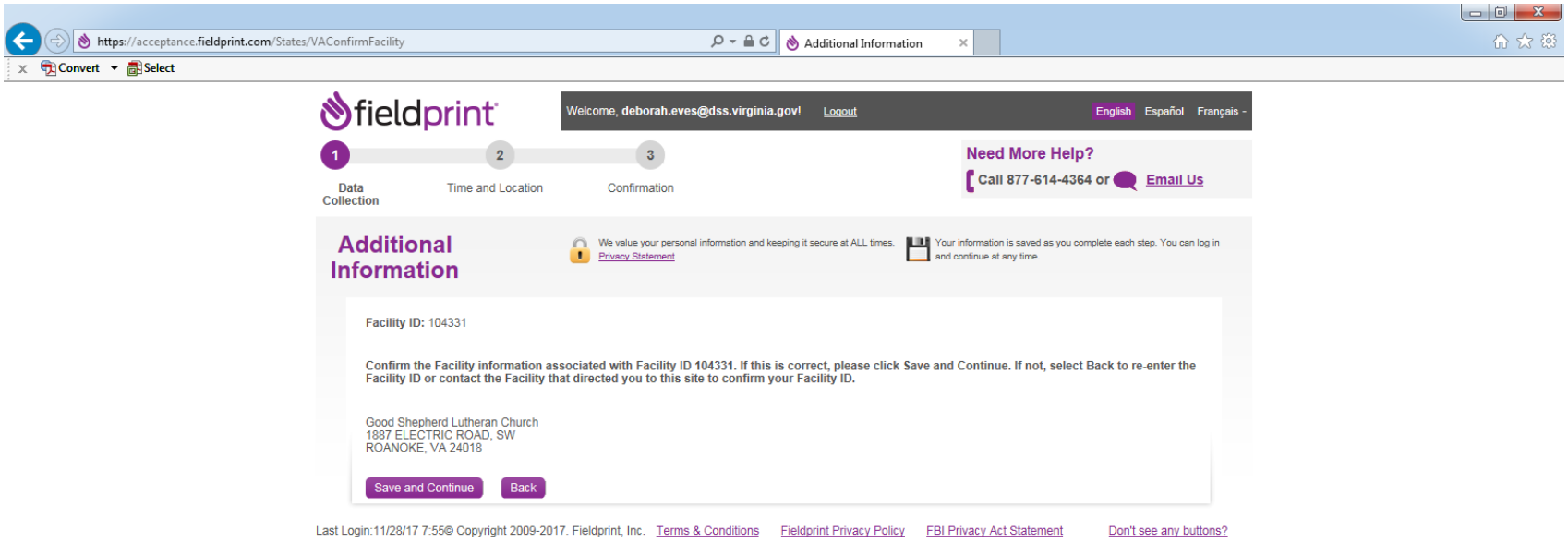
Select.....

Zip Code:

There are only 5 places to enter in out of state addresses.

If you have had more than 5 out of state addresses in the past five years, enter the 5 most recent addresses.

Confirm the Facility



After you enter the facility ID and go to the next page you will need to make sure the name and address is correct. Your eligibility letter will be sent to this facility so make sure it is the right place.

If it is not correct, check to make sure you entered the facility ID correctly. If it is still not correct, contact your facility to get the correct facility ID.

Authority for Release of Information

Read the authorization and fill out the boxes.

https://acceptance.fieldprint.com/States/VAConsent

acceptance.fieldprint.com

Convert Select

Data Collection | Time and Location | Confirmation

Call 877-614-4364 or Email Us

Authority for Release of Information

We value your personal information and keeping it secure at ALL times. Privacy Statement

Your information is saved as you complete each step. You can log in and continue at any time.

Please read and agree to the following

TO WHOM IT MAY CONCERN:

I hereby authorize any investigator or duly accredited representative of the Virginia Department of Social Services, Office of Background Investigations (OBI) bearing this release, or a copy thereof, to obtain any information from law enforcement/criminal justice agencies and report the results of such search to the agencies, facilities, or individual(s) authorized to receive same. I hereby direct you to release such information upon request of the bearer. I understand that the information released is for official use by the Virginia Department of Social Services, Office of Background Investigations (OBI) and may be disclosed to such third parties as indicated below in the fulfillment of official responsibilities.

I hereby release any individual, including records custodians, from any and all liability for damages of whatever kind or nature that may at any time result to me on account of compliance, or any attempts to comply with this authorization. Should there be any questions as to the validity of this release, you may contact me as indicated below.

I Agree: ☐

Your Full Name:

Today's date:

Month / Day / Year

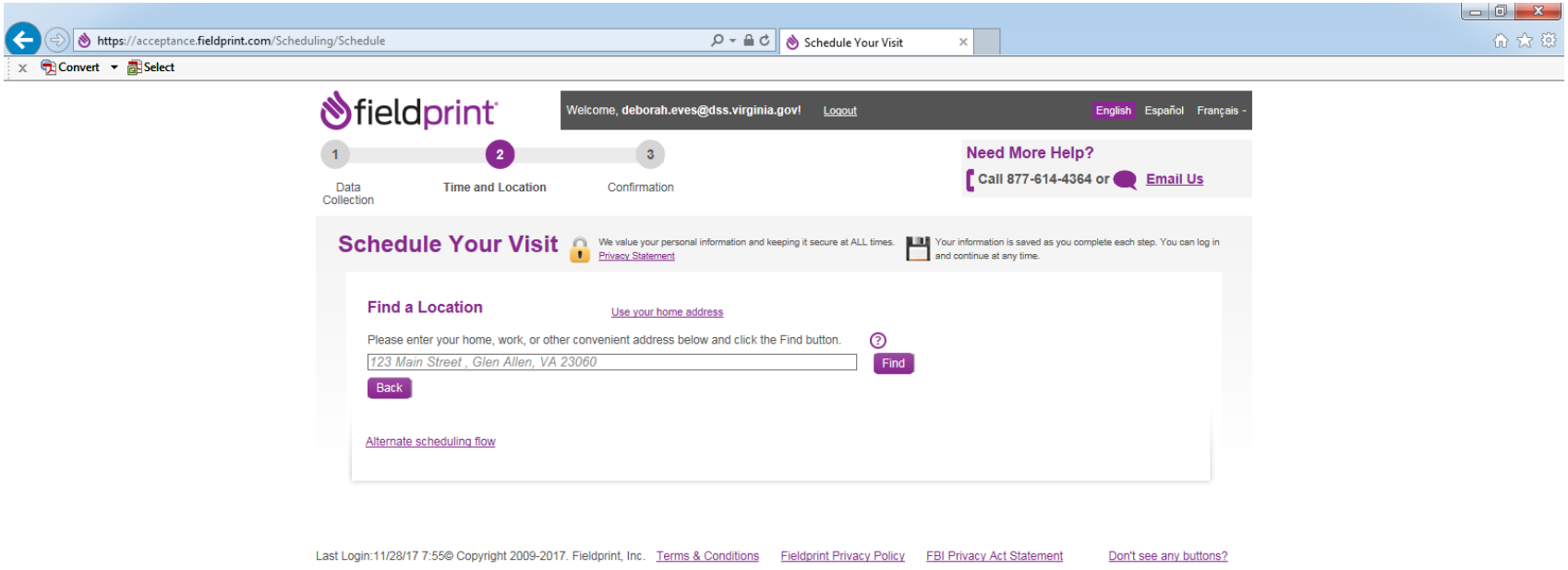
Release to Facility or Agency:

Save and Continue | Back

Last Login:11/28/17 7:55© Copyright 2009-2017. Fieldprint, Inc. Terms & Conditions | Fieldprint Privacy Policy | FBI Privacy Act Statement | Don't see any buttons?

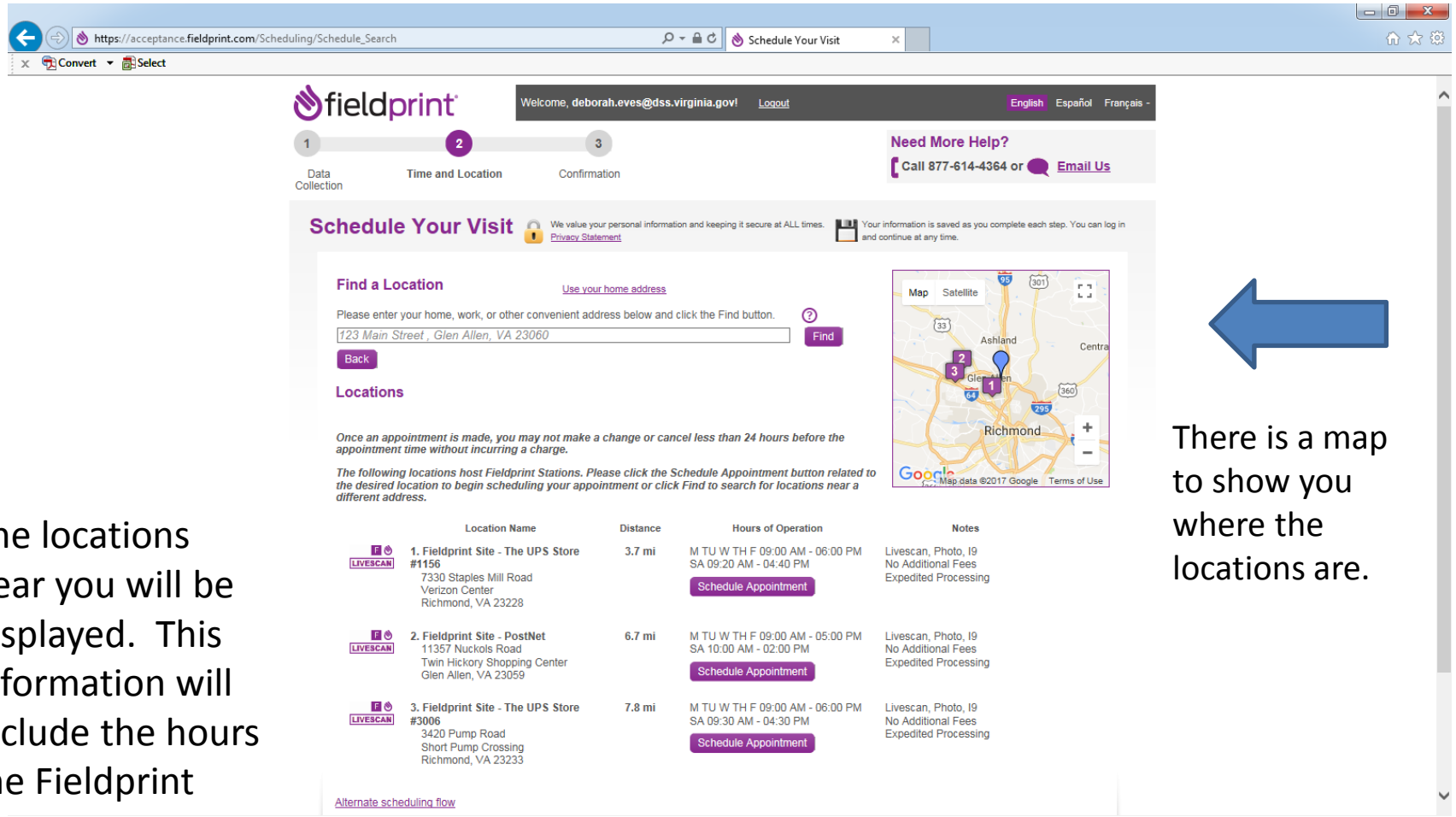
This allows OBI to screen your criminal history and provide a determination letter to the facility.

Find a location for fingerprinting



Your home address will be in the box. You can change that address to a different address if you want to change it. Once you enter an address, click the “Find” button.

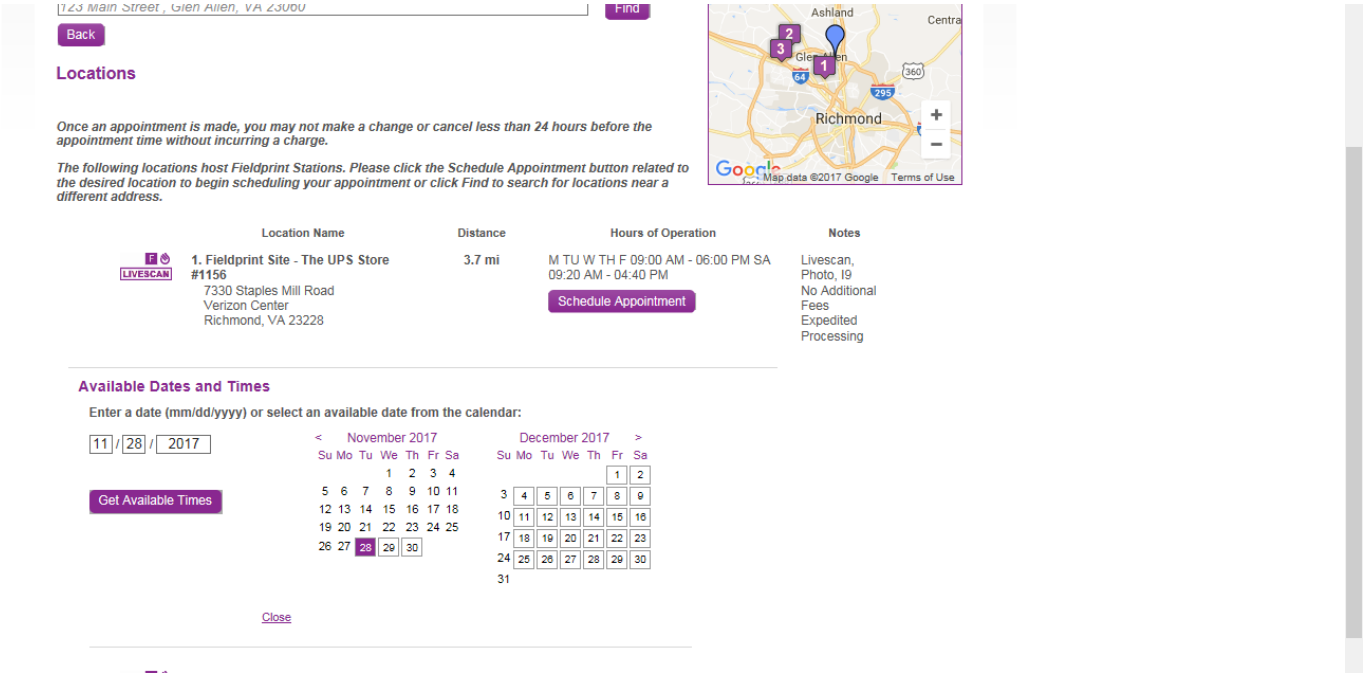
Locations



There is a map to show you where the locations are.

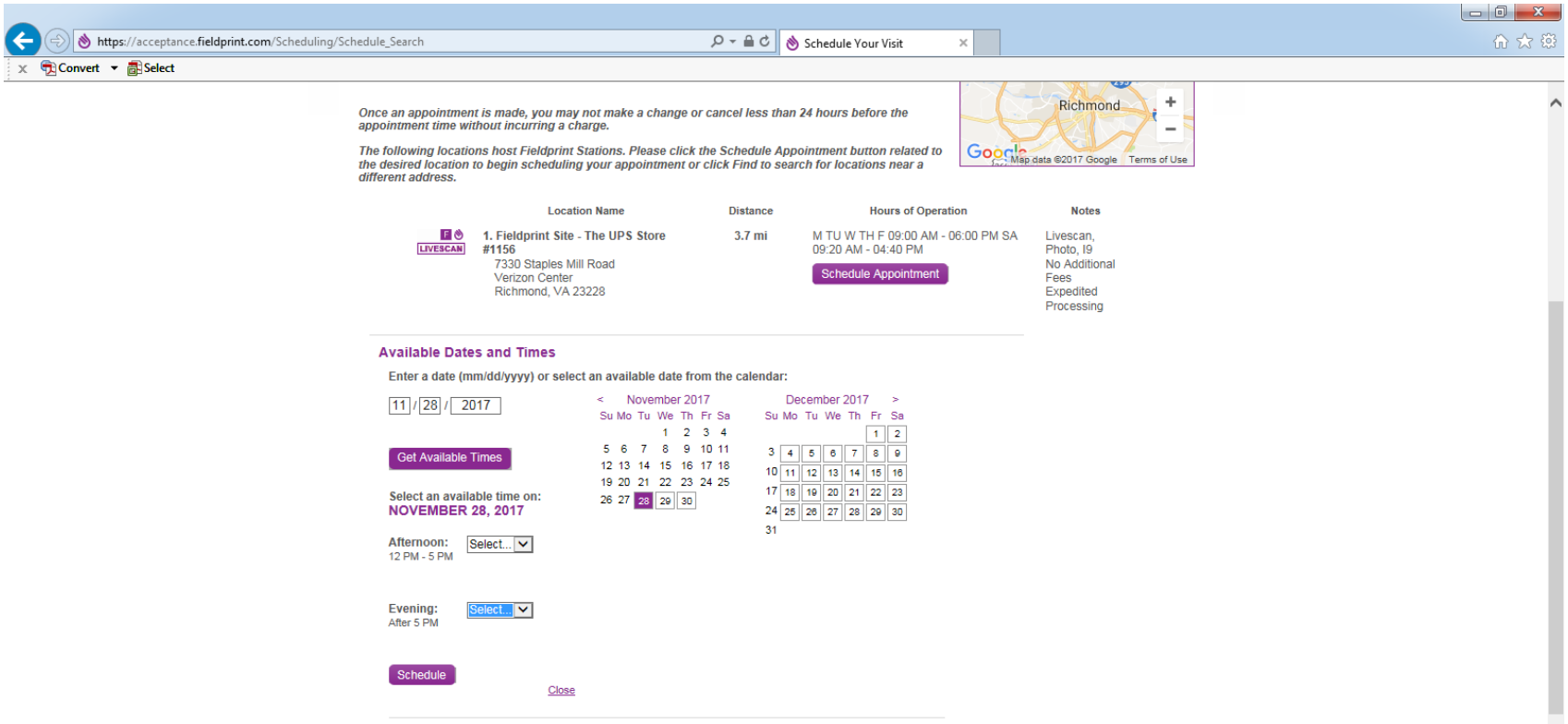
The locations near you will be displayed. This information will include the hours the Fieldprint location is open.

Schedule your appointment



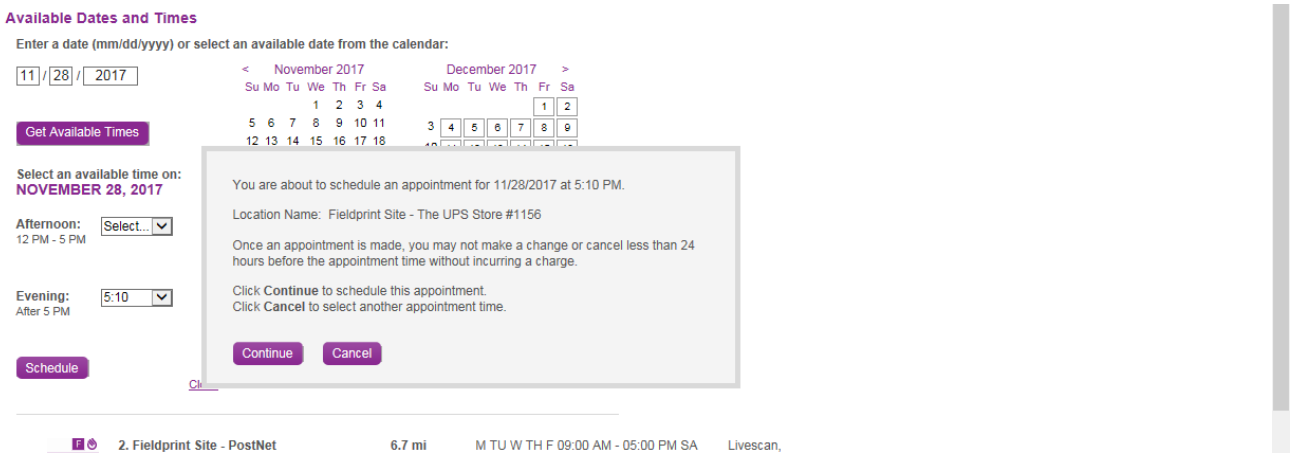
Once you select your location, click the “Schedule Appointment” button for that location. You will see calendars. Select the date you want your appointment by clicking on the date in the calendar.

Schedule your appointment



After you select your date, click the “Get Available Times” button. Select the time you want by clicking on it. After you click on a time, click the “Schedule” button.

Schedule your appointment



After you click on schedule, a box will pop up. This box is letting you know that once you schedule your appointment you cannot change or cancel your appointment less than 24 hours before the time you chose without being charged.

So, be sure this is when you can make it to your appointment! If you need to change the date or time, click on “Cancel”.

If you are good, click on “Continue”.

Confirmation!

https://acceptance.fieldprint.com/Scheduling/Receipt

Confirmation

Convert Select

Confirmation

We value your personal information and keeping it secure at ALL times. Privacy Statement

Your information is saved as you complete each step. You can log in and continue at any time.

Appointment # **2836087** for **Test Test** is scheduled for:

November 28, 2017 at 5:10 PM

Print Receipt

Get Printable Directions

You must print this appointment confirmation and bring it with you to your appointment.

Your appointment information will also be emailed to you for additional reference. If an email is not received within one hour, please contact Fieldprint® at 877-614-4364.

Your Appointment Location
Fieldprint Site - The UPS Store #1156
7330 Staples Mill Road Verizon Center
Richmond, VA 23228

Store Front

Please note: Once an appointment is made, you may not make a change or cancel less than 24 hours before the appointment time without incurring a charge.

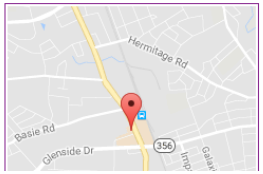
Please call us at 800-799-1067 to rate your experience. We would appreciate feedback on your appointment and our site.

If you decide to reschedule your appointment in the future, please return to acceptance.fieldprint.com, sign in as an existing user, and click on the red Reschedule link to make a new appointment. .

What identification to bring?
You must print this appointment confirmation and bring it with you to your appointment.

All documents must be unexpired.

If you do not bring two valid, unexpired, acceptable forms of ID, your appointment cannot be completed. The name provided for the appointment must match both forms of identification and the date of birth must be on the primary form of ID, and must match exactly.



Print and get directions here

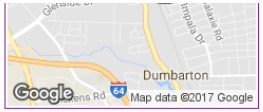
You must bring this page with you to your fingerprinting appointment.
You can print this page and you can print directions on how to get to the location.

You must bring 2 forms of ID with you to your fingerprinting appointment

IDENTIFICATION REQUIRED FOR FINGERPRINTING

Primary ID
- State-issued drivers license
- State-issued non-driver identity
- U.S. Passport/U.S. Passport Card
- Military Identification Card
- Work Visa w/ Photo
- Foreign Passport
- DOD Common Access Card
- Foreign Drivers License

Secondary ID
- State-issued drivers license
- State-issued non-driver identity
- U.S. Passport/U.S. Passport Card
- Military Identification Card
- Social Security Card
- Bank Statement/Paycheck Stub
- Utility bill
- Credit/Debit Card
- Marriage Certificate
- Vehicle Registration/Title
- State Government Issued Certificate of Birth
- School ID w/ Photograph
- Voter Registration Card
- Draft Record
- Native American Tribal Document
- Transportation Worker Identification Credential (TWIC Card)
- Foreign Passport
- Certificate of Citizenship
- Certificate of Naturalization
- INS I-551 Permanent Resident Card



Rescheduling Your Appointment

If you need to reschedule your appointment, please click on the link below or call 877-614-4364. Please do not contact the collection site directly for all scheduling is handled by Fieldprint. Please note that once an appointment is made, you may not make a change or cancel less than 24 hours before the appointment time without incurring a charge.

Reschedule Appointment

Last Login:11/28/17 7:55© Copyright 2009-2017. Fieldprint, Inc. Terms & Conditions Fieldprint Privacy Policy FBI Privacy Act Statement Don't see any buttons?

Your confirmation page has a list of acceptable identification that you will need to bring with you to your fingerprinting appointment.

Contact information

If you have questions about scheduling an appointment, call Fieldprint at 877-614-4364

If you have questions about fingerprint based background checks, please contact your licensing inspector.