Frequently Asked Questions

Q: How long will it take to apply for assistance using CommonHelp?
A: It takes most applicants between 20 to 40 minutes.

Q: Which programs can I apply to using CommonHelp?
A: Five programs are currently available through CommonHelp:

- Temporary Assistance for Needy Families
  (Also called TANF) Provides temporary cash assistance or money payments to eligible low income families with children who meet other certain requirements

- Supplemental Nutrition Assistance Program
  (Also called SNAP) Provides assistance in the form of an EBT (debit like) card, for eligible households to buy food

- Medical Assistance
  (Also called MA) Helps to cover doctor visits, hospital visits, mental health, and prescriptions

- Energy Assistance
  (Also called EA) Provides assistance to households with heating and cooling expenses and assists with some heating emergencies

- Child Care
  Helps to cover costs of child care for work or other approved activities

Q: How long will my application be saved?
A: CommonHelp gives you 60 days from the last update to complete an application.