CommonHelp Quick Facts

More than 1.5 million individuals in Virginia were served by the Virginia Department of Social Services’ (VDSS) benefit programs during state fiscal year 2012. With the addition of child care assistance, as well as child support, it’s estimated that the Virginia Social Services System serves approximately 1 in 5 Virginians.

From 2000 to 2010, Virginia’s total population grew by 13 percent and the number of Virginians below the federal poverty threshold grew by 30 percent.

VDSS’ customer base continues to increase in number and diversity. Growth in the number of non-English speaking individuals, as well as the number of Virginians age 65 and older, will continue to increase the demand for social services at the state and local levels.*


Statewide Year-To-Date Statistics
(April 1 – September 29, 2012)

Medicaid
9,163 applications or approximately 6 percent of all Medicaid applications have been completed online.

SNAP (Supplemental Nutrition Assistance Program)
15,536 applications or approximately 9 percent of all SNAP applications have been completed online.

TANF (Temporary Assistance for Needy Families)
4,898 applications or approximately 12 percent of all TANF applications have been completed online.

Child Care
3,330 applications or approximately 13 percent of all Child Care applications have been completed online.

Statewide Monthly Statistics
(August 1 – August 31, 2012)

7,103 families* submitted at least one application online in August 2012.

5,388 or 19 percent of all SNAP applications were completed online in August 2012.

2,900 or 14 percent of all Medicaid applications were completed online in August 2012.

1,685 or 26 percent all TANF applications were completed online in August 2012.

1,361 or 28 percent of all Child Care applications were completed online in August 2012.

*Families may submit applications for more than one program.