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### **SNAP Recipients Will Receive Benefits on New Issuance Schedule Beginning September 1**

Virginia's Supplemental Nutrition Assistance Program (SNAP) will implement a new issuance schedule beginning September 1, 2017, that may result in changes to the day some clients receive SNAP benefits moving forward. The new schedule is below.

<b>Case Number (not EBT card number)</b>	<b>August 2017</b>	<b>September 2017 and after</b>
Case numbers ending in 0, 1, 2, or 3	1 <sup>st</sup> day of month	1 <sup>st</sup> day of month
Case numbers ending in 4 or 5	1 <sup>st</sup> day of month	4 <sup>th</sup> day of month
Case numbers ending in 6, 7, 8, 9	1 <sup>st</sup> day of month	7 <sup>th</sup> day of month

In early August, the Virginia Department of Social Services began communicating the change to all SNAP clients by mail, social media and through local departments of social services.

"We began notifying SNAP clients of this change in August in order to assist families in properly planning for a possible delay in receiving their September benefits." said Thomas Steinhauer, director of benefit programs for the Virginia Department of Social Services. "Our priority in this process was to ensure all clients were informed and equipped with information to help meet their needs during this transition."

SNAP clients can call 2-1-1 to learn of food resources that might be available to supplement their needs through the migration to the new staggered issuance schedule. Clients are also encouraged to call the Enterprise Customer Service Center at (855) 635-4370 with any questions related to their SNAP benefit issuance date, particularly any changes that may be effective as of September 1.