



VIRGINIA DEPARTMENT OF
SOCIAL SERVICES

For Immediate Release

Press Contact: Cletisha Lovelace

(804) 726-7302

VDSS Adopts Innovative Technology Solutions to Support its Child Welfare Programs

Richmond, VA. (September 24, 2018) – The Virginia Department of Social Services (VDSS) has joined a cadre of six social services systems across the country in leading the effort to modernize its child welfare information system through the implementation of new and innovative technologies. COMPASS, which represents Virginia's Comprehensive Permanency Assessment and Safety System, has embarked on a multi-phased project to integrate web-based tools designed to accelerate service delivery and improve outcomes for Virginia's children and families.

Created in response to new federal regulations and funding set forth by the Comprehensive Child Welfare Information System (CCWIS), the COMPASS program will equip nearly 2,000 front-line child welfare workers and 120 local departments of social services with 21st century technological tools to better optimize child welfare services. The program also aligns with Governor Ralph Northam's executive order directing the use of cloud technologies in the delivery of the Commonwealth's information technology services.

As part of this effort, VDSS has partnered with RedMane Technology as the vendor for its COMPASS mobile app, which will assist workers with the everyday tasks of documenting the work they conduct to ensure the safety, permanency and well-being for the children of the Commonwealth. RedMane brings to Virginia's COMPASS Program more than 17 years of expertise creating human services technology and software solutions that address complex, real-world challenges.

"Supporting our child welfare workforce with industry leading tools is a critical component in advancing our core mission to serve, empower, and create opportunities for brighter futures for Virginians," said VDSS Commissioner Duke Storen. "We are committed to continuous improvement and will continue to explore innovative technologies and strategies to realize better outcomes for children and families served by VDSS."

Through the use of this modernized technology, workers will now have ready-access to the most current case documentation, assessment and plans available while serving children and families in their homes and communities. New tools such as dashboards, e-signature capability and a robust reporting system will also be available to staff to ensure process adherence and effective resource allocation. VDSS will work collaboratively with local departments of social services and community partners to ensure a seamless and effective implementation in late 2019.

For additional information on CCWIS projects, visit <https://www.acf.hhs.gov/cb/laws-policies/technical-bulletins/ccwis>. To learn more about RedMane Technology, visit www.redmane.com.

###