

DATE: October 31, 2016
TO: All State and Local Staff
FROM: Lori A. Schamerhorn, Associate Director Senior
Virginia Department of Social Services, Organizational Development Division
SUBJECT: Knowledge Center Blackout Period Begins Tomorrow

Knowledge Center Blackout Begins Tomorrow!

Beginning November 1st, the Knowledge Center (KC) will be unavailable until November 14th (this period is known as the KC blackout). On November 15th, the Virginia Learning Center (VLC) will launch, replacing the KC.

Online Resources

You may access the [VLC Preparation Chart](#), located on the new [VLC Information website](#), to identify your user role(s) and tasks to be completed before, during, and after the blackout. This website also contains VLC how-to instructions, communications, and more.

Have questions?

Contact the Organizational Development Division's Virginia Learning Center Team.

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