

VDSS News

DATE: October 21, 2016
TO: All State and Local Staff
FROM: Lori A. Schamerhorn, Associate Director Senior
Virginia Department of Social Services, Organizational Development Division
SUBJECT: Preparing for the New Virginia Learning Center (VLC)

Knowledge Center Unavailable Beginning Nov. 1st

DHRM has provided us with a preliminary Go-Live date of November 15th. This date may change again. However, in anticipation of this occurring, the Knowledge Center (KC) will be unavailable November 1st – 14th, and will debut as the Virginia Learning Center on November 15th.

How can you prepare for the upgrade?

Use the [VLC Preparation Chart](#) to identify your user role(s) and tasks needed to be completed prior to November 1st.

Online Resources

The [VLC Information website](#), located on the VDSS public website, provides you with communications, VLC how-to's, and more.

Have questions?

Contact the Organizational Development Division's Virginia Learning Center Team.

Robert Cottrell

540-857-6026

robert.cottrell@dss.virginia.gov

Bill Craighead

804-726-7038

bill.craighead@dss.virginia.gov

Brenda Snead

757-327-7401

brenda.snead@dss.virginia.gov

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