



Organizational Development

Virginia Learning Center How to submit a help desk ticket

Ways of communication

- Email: vccc@vita.virginia.gov
- Telephone: 1-866-637-8482

Information to provide to the help desk attendant

- Identify the ticket for the DSS COVLC Que
- Your agency name
- Your full name
- If the ticket concerns a classroom or eLearning event, provide the course number
- Please provide a short description of the help you need