



Do You Need Help Paying Your Electric Bill?



The Percentage of Income Payment Program (PIPP) May Be Able to Help!

PIPP helps make electric bills more affordable.

If you are an eligible Dominion Energy customer with household (gross) income at or below 150% of federal poverty guidelines, you could have your electric bill **payments reduced to no more than 10% of your gross household income** and could receive **help with paying old balances on your account.**

Both homeowners *and* renters may qualify for PIPP.

Dominion Energy Customer Service staff can discuss your account and any existing payment plans to help you determine if you should apply for PIPP.

You may apply for PIPP by:

- » Completing an online application at commonhelp.virginia.gov/access.
- » Submitting a paper application to your local department of social services.

CommonHelp Steps For Application

1. Click Get Started.
2. Click Apply for All Benefit Programs.
3. Click New to CommonHelp? Click here to create an account.
4. Fill out fields to create an account and click Submit.
5. Log in.
6. Click Start New Application.

